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Carrier: Aer Lingus -EI

CTA No.533 DOT No. 479

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Title Page

Airline Tariff Publishing Company, Agent
International Passenger Rules and Fares

Tariff no. EI1

Containing
Local Rules, Fares & Charges
On behalf of

Aer Lingus Limited

Applicable to the
Transportation of passengers and baggage
Between points in

Canada/USA
and points in
Area 1/2/3

For list of participating carriers, see IPGT-1, DOT:581, CTA:373

This tariff is governed, except as otherwise provided herein,
By Maximum Permitted Mileage Tariff No. MPM-1, DOT:424, CTA:239;
Aircraft Type Seating Configuration Tariff No. TS-2, DOT:220,
CTA:111; and International Passenger Governing Tariff No. IPGT-1,
DOT:581, CTA:373 issued by Airline Tariff Publishing Company,
Agent, supplements thereto and reissues thereof.

Issued by:
Rolf Purzer, president
Airline Tariff Publishing Company, Agent

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Rule 1 Definitions

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As used herein unless otherwise defined in a specific fare rule

Add-ons: an amount published for use only in combination with other fares for the construction of through international fares.

Affinity group: a group formed from members or employees of the same association, corporation, company or similar legal entity with principal objectives, purposes, and aims other than travel.

Air Traffic Conference: (ATC) is the division of the air transport association responsible for coordination of interline operations and agreements between carrier/tour wholesalers/travel agents.

Air transport association of America: (ATA) is the trade association of U.S. and Canadian (as associate members) scheduled air carriers.

Animals: in addition to the usual connotation, includes reptiles, birds, poultry, and fish.

Applicable adult fare: the fare which would be applicable to an adult (a person having reached their 12th birthday) for the transportation to be used except those special fares which may be applicable due to the adult's status (such as youth fares, senior fares, etc.)

Area no. 1 means all of the North and South American continents and the islands adjacent thereto; Greenland, Bermuda, the West Indies and the islands of the Caribbean sea, the Hawaiian islands (including Midway and Palmyra)

Area no. 2 means all of Europe (including that part of the Russian Federation in Europe) and the islands adjacent thereto; Iceland, the Azores, all of Africa and the islands adjacent thereto; ascension island; that part of Asia lying west of and including Iran, Islamic Republic of.

Area no. 3 means all of Asia and the islands adjacent thereto except that portion included in area no. 2; all of the East Indies, Australia, New Zealand, and the islands adjacent thereto; the islands of the pacific ocean except those included in area no. 1.

Baggage: equivalent to luggage, means such articles, effects and other personal property of passengers as are necessary for wear, use, comfort, or convenience in connection with their trip. Unless otherwise specified it includes both checked and unchecked baggage.

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Baggage check: those portions of the ticket which provide for the carriage of passenger's checked baggage. a document issued by carrier solely for identification of checked baggage. The baggage tag portion of the document is attached by EI (or an EI handling agent) to a particular article of checked baggage and the claim tag portion is given to the passenger.

Blackout dates: refer to certain days or periods when travel at specified fares is not permitted.

Calendar week: a period of seven (7) days starting at 12:01 a.m. Sunday and ending at 12:00 p.m. of the following Saturday.

Carriage: equivalent to transportation, means carriage of passengers and/or baggage by air gratuitously or for hire.

Carrier: includes the air carrier issuing the ticket and all air carriers that carry the passenger and/or baggage pursuant to the conditions on the ticket or perform or undertake to perform any other service related to such air carrier.

Checked baggage: equivalent to registered luggage, means baggage for which EI takes sole custody and for which EI has issued a baggage check and baggage claim tag.

Circle trip: any trip, the ultimate destination of which is the point of origin, but which includes at least one stop at another point, and which is not made via the same routing/carrier in both directions.

Examples of circle trips:

Example 1: Point 1 to point 2 on airline A

Point 2 to point 1 on airline B

Example 2: Point 1 to point 2 to point 3 on airline A

Example 3: Point 1 to point 2 on airline a (first class)

Point 2 to point 1 on airline a or any other airline (coach)

Coach: The service of flights listed in the carrier's official general schedules.

Conjunction ticket: two or more tickets concurrently issued to a passenger and which together constitute a single contract of carriage.

Continental U.S.A.: the District of Columbia and all states of the U.S.A. other than Alaska and Hawaii.

Convention: the convention for the unification of certain rules relating to international carriage by air, signed at Warsaw, October 12, 1929 or that

Convention as amended by the Hague protocol, 1955, or the Montreal convention whichever is applicable.

Europe: that area comprised of

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Albania/Algeria/Andorra/Austria/Azores/Belgium/Bulgaria/
Canary Islands/Czech Republic/Denmark/Finland/France/Germany/
Gibraltar/Greece/Hungary/Iceland/Ireland/Italy/Liechtenstein
/Luxembourg/Madeira/Malta/Monaco/Montenegro/Morocco/Netherlands/
Norway/Poland/Portugal/Romania/San Marino/Serbia/Spain/Sweden/
Switzerland/Tunisia/Turkey/United Kingdom/Russian Federation (west of
the Urals)

Flight coupon: a portion of the passenger's ticket that
indicates particular places which the coupon is good for
carriage.

Full adult fare: full adult fare means the coach or economy
fare applicable on the day of transportation.

Gateway: the passenger's first point of arrival or last
point of departure.

Group: defined as the minimum number of passengers
specified in conjunction with the fares as provided for in
the applicable fare rules. less than the minimum number of
passengers may not travel at group fares, even upon payment
of the minimum number of fares, unless specifically
permitted in a given fare rule.

Group organizer: any person engaged in organizing groups
and/or responsible for the travel arrangements of the group
under the terms and conditions of the applicable rule in
this tariff, except that an air carrier shall not act as a
group organizer.

IATA: See International Air Transport Association.

Family: except as otherwise indicated, shall mean spouse,
children, sons-in-law, daughters-in-law,
grandchildren, brothers, brothers-in-law, sisters,
sisters-in-law, parents, fathers-in-law,
mothers-in-law and grandparents.

Inclusive tour: an officially published tour in which land
arrangements are offered at a flat rate. land arrangements
include hotels or other sleeping accommodations, airport
transfers, and at least one other tour feature such as car
rentals, sightseeing, motor coach trips, or other tourist
services.

Interchange: a flight operated over the routes of two or
more carriers without change of equipment.

Interlining: utilizing the services of more than one
carrier in connection with a particular fare.

International Air Transport Association: the world trade
association of airlines which operates international services.

International transportation: any transportation or other
services, furnished by any carrier, which are included
within the scope of the term international transportation as

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used in the convention for the unification of certain rules relating to international transportation by air, signed at Warsaw, October 12, 1929, or such convention as amended, whichever may be applicable to the transportation hereunder, and to which the said convention applies. for the purpose of determining the applicability of the term international transportation:

Agreed stopping place - all stops between the original place of departure and the place of final destination scheduled by any carrier by air which participates in the transportation between such places, as shown in the schedules or timetables of such carriers, shall constitute agreed stopping places, but each participating carrier reserves the right to alter the agreed stopping places in the case of necessity without thereby depriving the transportation of its international character; and
Single operation - transportation to be performed by several successive carriers by air, arrangement for which is made in advance, is regarded as a single operation, and shall be deemed to be one undivided transportation whether or not all such tickets or documents are issued prior to the commencement of such transportation, but these provisions shall not be deemed to contain an exclusive definition of transportation which is regarded by the parties as a single operation.

Jet aircraft: the following aircraft (and all series thereof): L1011, B-757, B-767.

Maximum outside linear dimension: the sum of the greatest outside length, plus the greatest outside height.

Miscellaneous charges order: (MCO) a document issued by a carrier or its agents requesting issue of an appropriate passenger ticket and baggage check, or provision of services to the person named in such document.

The Netherlands: the area also known as Holland.

Normal fare: the full fare established for a regular or usual service, the application of which is not dependent upon any limited period of ticket validity or other special circumstances. unless otherwise specified, normal fares include the following: one way, round trip, circle trip, and open jaw trips, economy class and thrift class service fares.

North America: that area comprised of the Caribbean areas, Canada, Mexico, and the United States, excluding the Canal Zone.

Open jaw trip: any trip which is essentially of a round trip/circle trip nature, except that the outward point of departure and the inward point of arrival/the outward point of arrival and the inward point of departure are not the same.

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Example of open jaw trip:
Point 1 to point 2 to point 3

Open return ticket: a ticket in which the return portion does not specify a date.

Period of operation: EI's period of operation includes all flights scheduled to operate within a calendar year, i.e. January through December.

Passenger: any person, except crew members, carried or to be carried in an aircraft with the consent of carrier.
passenger coupon: that portion of the ticket issued by EI that provides for the carriage of the passenger.

Portion: the space between two (2) consecutive scheduled stops on any given flight; also referred to as a leg.

Prepaid ticket advice: the notification between offices of a carrier or between carriers that a person in one location has purchased and requested issuance of prepaid transportation to another person in another location.
proportional fare: see "add-on" fare.

Resident: a person who is a bonafide resident of a country and who, upon request of carrier, can display proof of residence. this proof must consist of one of the following: passport, visa, government issued tourist card, driver's license or credit card which bears the person's permanent residence address.

Reroute: to issue a new ticket covering transportation to the same destination as, but via a different routing than, that designated on the ticket, or portion thereof, than held by the passenger, or to honor the ticket or portion thereof, than held by the passenger for transportation to the same destination as, but via different routing than that designated thereon.

Roundtrip: any trip, the ultimate destination of which is the point of origin, and which is made via the same routing in both directions.

Examples of round trips:

Example of local round trip:

Point 1 to point 2 on airline A

Point 2 to point 1 on airline A

Example of joint round trip:

Point 1 to point 2 on airline A

Point 2 to point 3 on airline B

Point 3 to point 2 on airline B

Point 2 to point 1 on airline A

Routing: the carrier(s) and/or class of service and/or type of aircraft (jet or propeller) via which transportation is provided between two points.

Sector: the portion of travel between two (2) fare-break points as determined in the fare construction. sectors are

made up of one or more segments or legs.

Segment: that part of a journey from a passenger's boarding point to a deplaning point. each flight coupon represents a segment of a trip.

Southwest pacific: that area comprised of Australia, Cook Islands, Fiji Islands, French Polynesia, Gilbert and Ellice Islands, Loyalty Islands, New Caledonia, New Hebrides, New Zealand, Norfolk Islands, Papua, New Guinea, Samoan Islands, Society Islands, Solomon Islands, Tonga, and intermediate islands.

Special fare: a fare other than a normal fare.

Stand-by passengers: passengers who will be enplaned on a flight subject to availability of space at departure time and only after all passengers having reservations for such flight and all passengers without reservations, but paying fares other than stand-by fares, have been enplaned on such flight.

Stopover: a deliberate interruption of a journey by the passenger, agreed to in advance by the carrier, at a point between the place of departure and the place of destination. unless otherwise noted, stopover will occur when a passenger arrives at a point and fails to depart from such point on:

- (a) The first flight on which space is available, or
- (b) The flight that will provide for the passenger's earliest arrival at intermediate or junction transfer point(s) or destination point, via the carrier and class of service as shown on the passenger's ticket, provided however, that in no event will a stopover occur when the passenger departs from the intermediate/junction point on a flight shown in the carrier's official general schedule as departing within four hours after arrival at such point.

Ticket: the "passenger ticket and baggage check" including all flight, passenger and other coupons therein, issued by EI which provide for the carriage of passengers and their baggage.

Tour conductor: a person at least 18 years old who is in charge of and guides a group for the duration of a tour.

transfer: a change from the flight on one carrier to the flight of another carrier, or a change from the flight of a carrier to another flight of that same carrier bearing the same flight numbers, or a change from the flight of that same carrier, bearing different flight numbers, irrespective of whether or not a change of aircraft occurs.

Transfer point: any point at which the passenger transfers from the services of one carrier to another service of the same carrier (bearing a different flight number) or the service of another carrier.

Transit point: any stop at an intermediate point on the

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route travelled (whether or not a change of plane is made) which does not fall within the definition of stopover.
Travel agent: any agent appointed by EI to sell air transportation over the lines of EI.

Unchecked baggage: equivalent to hand-baggage, it is baggage other than checked baggage.

United States/United States of America/U.S.: the fifty (50) federated states and the District of Columbia, Puerto Rico, The Virgin Islands, American Samoa, The Canal Zone, Guam, Midway and Wake Islands.

waitlist: a list, established by an airline, of passengers who are either seeking space on a flight that is sold out, or travelling on a stand-by basis/stand-by fare that does not permit boarding a particular flight until all passengers with confirmed reservations have been boarded.

Western hemisphere: the United States of America, Canada, Greenland, Mexico, Central and South America, Bermuda, Bahamas and The Islands of The Caribbean Sea.

Rule 2 Standard Format of Electronic Rules

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Rule title/application (category **)

This category contains the rule title and defines the application of the rule. It will be used to indicate the geographical application of the rule, type of service (first, coach, etc.), type of transportation (one way or round trip), type of journey (single open jaw, round trip, etc.) and applicability for use with joint fares, tour fares and group fares. Provisions for capacity limitations, general rules which are not applicable and miscellaneous information which is not category specific will also appear here. This category will appear with every rule with at least the rule title.

Eligibility (Category 1)

Intentionally left blank

Day/time (Category 2)

- (1) Day of week travel restrictions
the date of each Transatlantic sector will determine type of fare to be applied to such sector.
- (2) Midweek/weekend fare application
fares designated as midweek apply for travel on each Transatlantic sector operating on Mondays, Tuesdays, Wednesdays and Thursdays. Fares designated as weekend apply for travel on each Transatlantic sector operating on Fridays, Saturdays and Sundays. The statement "normal provisions apply" will appear in this category unless an exception exists, in which case the appropriate midweek/weekend periods will be specified in the applicable fare rule.

Seasonality (Category 3)

Intentionally left blank

Flight Application (Category 4)

Intentionally left blank

Advance Reservations/Ticketing (Category 5)

- (1) Advance purchase fares
Requires that reservations be made, and payment and ticketing be completed prior to commencement of outbound travel. The number of days in advance of departure date required to fulfill these conditions will be specified in each advance purchase fare rule. any voluntary changes in reservation(s)/ticket(s) after a ticket(s) has been issued will result in the imposition of a charge or penalty by the carrier concerned, as indicated in category 16 of the applicable fare rule.
- (2) Group fares (including group inclusive tour fares)
 - (a) Require that reservations be made, and tickets for

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- all members of the group be issued and paid for prior to commencement of outbound travel. The number of days in advance of departure date required to fulfill these conditions will be specified in each group fare rule.
- (b) where applicable, this paragraph will also indicate any payment and ticketing deadline for added/substitute passengers in the group.
 - (c) Each ticket shall indicate by means of the appropriate ticketing code that the passenger is a member of a travel group, and show the applicable inclusive tour code or group code assigned by the carrier, as the case may be.

Minimum Stay (Category 6)

Return travel from the last point of stopover may not commence prior to the minimum stay period stated in the rule, after departure of the outbound Transatlantic sector. when no minimum stay period is stated in a rule, return travel may commence at any time within the period of validity of the fare.

Maximum Stay (Category 7)

Return travel from last stopover must commence by midnight of the last day of the maximum stay period stated in the rule, after the date of departure from the point of origin.

Stopovers (Category 8)

En route stopovers shall be permitted free of charge.

Transfers (Category 9)

Intentionally left blank

Permitted Combinations (Category 10)

Intentionally left blank

Blackout Dates (Category 11)

Intentionally left blank

Surcharges (Category 12)

Intentionally left blank

Accompanied Travel (Category 13)

Intentionally left blank

Travel Restrictions (Category 14)

Intentionally left blank

Sales Restrictions (Category 15)

Extension of ticket validity it not permitted for tickets sold in U.S./Canada. EI imposes a service charge of USD 35.00/cad 37.00 for each pta. This charge is not subject to any discount and cannot be refunded.

Penalties (Category 16)

Between the United States/Canada and Ireland

(1) Routing/rerouting

Rerouting of advance purchase and group fare passengers unless otherwise specified, voluntary reroutings are not permitted but will be subject to the provisions specified in the category of the fare rule.

(2) Cancellation and refunds

Ticket is non-refundable.

note - for ticket to have any future value, all changes must be made prior to original flight scheduled departure time. Government tax refund request must be made within one month of the booked travel date.

(1) Advance purchase fares

(a) Prior to departure

(i) In the event of cancellation by the passenger or failure to use confirmed space as ticketed prior to or at departure time for any reason, except as provided in (ii) and (iii) below. The ticket will be non-refundable in each advance purchase/ advance purchase Excursion rule.

(ii) full refund will be made in the event of:

(aa) Death or illness of the prospective passenger or a member of the passenger's immediate family (attested to by an appropriate certificate);

(bb) An increase in the advance purchase fare after a ticket has been issued, and the passenger desires to cancel.

(iii) If, after issuance of the ticket, schedule changes by the carrier(s) create alterations to the ticket itinerary which are unacceptable to the passenger, the passenger may cancel or have the ticket reissued in accordance with applicable tariffs, without incurring a penalty.

(b) After departure

(i) Ticket is non-refundable.

Note - for ticket to have any future value, all changes must be made prior to original flight scheduled departure time. Government tax refund request must be made within one month of the booked travel date.

(ii) In the case of death of passenger or a member of the passenger's immediate family, rerouting of the balance of the journey will be permitted without penalty.

(c) After ticket has been issued, the ticket is non-refundable.

Note - for ticket to have any future value, all changes must be made prior to original flight scheduled departure time. Government tax refund request must be made within one

month of the booked travel date.

However, an advance purchase fare ticket may be upgraded to another fare type, only as specified in the applicable rule, subject to all conditions of the new fare, in which case the original non-refundable amount shall still not be refundable. The "NONREF/APEX" entry shall continue to be carried in the "form of payment" box of the new ticket and any subsequent reissues.

(2) Group fares (including G.I.T. Fares)

(a) Prior to departure

- (i) Refunds shall be made only to or at the direction of the person responsible for the travel arrangements of the group.
- (ii) In the event of voluntary cancellation by the group or a member of the group less than the number of days stated in the rule prior to commencement of outbound travel, except as provided in (iii) below, a portion of the group fare paid will be deemed non-refundable and will be forfeited by the non-departing group member(s) the applicable non-refundable amount will be specified in each group rule.
- (iii) Full refund will be made in the case of:
 - (aa) Death or illness of the passenger or of a member of the passenger's immediate family (attested to by an appropriate certificate);
 - (bb) Replaced passenger, if substitutions are permitted in the rule being detailed;
 - (cc) Cancellation of affinity/non-affinity/incentive/own use group transportation by the carrier.

(b) After departure

- (i) Normal cancellation and refund procedures will apply provided that in the event of cancellation or rerouting by a member of the group due to:
 - (aa) Death of the passenger en route, the difference, if any, by which the group fare paid exceeds the applicable fare for the portions actually flown by the passenger, calculated from the original point of origin, will be refunded;
 - (bb) A death in the immediate family of a passenger, the amount of the group fare paid by the passenger will be applied as a credit (but not in cash) towards the purchase of transportation at applicable fares for the portions actually flown by the passenger, calculated

- from the original point of origin. similar arrangements may be made for other members of the travel group who belong to the immediate family of such passengers;
- (cc) A passenger being unable to complete or continue his/her journey with the group due to illness, which must be substantiated by a medical certificate, the amount of the group fare paid will be applied as a credit towards the purchase of transportation at applicable fares for the portions actually flown by the passenger, calculated from the original point of origin. Similar arrangements for transportation may be made for other members of the inclusive tour group who belong to the immediate family of such passenger.
- (ii) Except as provided above, in case of voluntary cancellation of the group or a member of the group, refund will be an amount equal to the excess of the group fare paid over the all-year fare applicable for transportation from the point of origin to the point of cancellation, less the percentage/penalty specified in the applicable rule.
- (iii) In the event a passenger discontinues his/her journey en route for any reason, the amount of the fare paid will be applied as a credit toward the purchase of transportation at the applicable fare calculated from the point of origin.
- (c) In any of the circumstances described above, the remaining members of the travel group, regardless of their number, shall commence or continue with the itinerary, subject to all other conditions of the rule.
- (3) Changes
Any time charge USD 150/cad 155/EUR 100.00/GBP 90 for reissue/revalidation.
note - per person per direction. For all itineraries that include an add-on from Ireland into Europe the charge shall be USD 210.00/cad 220/EUR 140/GBP 120 per direction.
If a change results in a fare of higher value the additional collection will be the difference in fare plus change fee. Charges apply per direction. Changes subject to availability can be made up to 2 hours prior to the flight scheduled departure time. Change fees/fare differences are non-refundable. Changes only permitted from same country of origin only.

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Higher Intermediate Point (Category 17)
Intentionally left blank

Ticket Endorsements (Category 18)
Intentionally left blank

Children's discounts (category 19)
Accompanied child 2-11 charged 90 percent of the fare
or 1st infant under 2 without a seat charge 10 percent of
the fare
or - infant under 2 with a seat charge 90 percent of the
fare.

Tour Conductor Discounts (Category 20)
None unless otherwise specified.

Agent Discounts (Category 21)
None unless otherwise specified.

All Other Discounts (Category 22)
Intentionally left blank

Miscellaneous Provisions (Category 23)
Intentionally left blank

(Category 24)
Currently not available

(Category 25)
Currently not available

Groups (Category 26)

- (1) Group size
A minimum group size refers to the minimum number of passengers required to form a group which will permit the use of a particular fare. Unless otherwise specified in the fare rule, in order to determine the minimum group size, two children each paying at least 50 percent of the applicable group fare will be counted as one member of the group.
- (2) Group travel requirements
This category includes the portion(s) of travel over which the group (if a requirement of the fare) must travel together, or conversely, those portion(s) of the itinerary where individual travel is permitted or any other exceptions or special conditions regarding the group travel requirements.
- (3) Eligibility
 - (a) Affinity group requirements
 - (i) The travel group must be formed only from affinity groups, i.e., member (or employee) of the same association, corporation, company or other legal entity (referred to as the 'organization')
 - (ii) The principal purpose, aims and objectives of the organization, must be other than travel.
 - (iii) Sufficient affinity must exist prior to

- application for transportation in order to distinguish and set the group apart from the general public.
- (iv) Each member of the travel group must be a member of the organization at the time of application for the group fares discount and must have been a member for at least six months immediately prior to the date of commencement of travel.
 - (v) The travel group may include the spouse and dependent children of a member of the organization from which the party to be transported is drawn. In addition, parents living in the same household as a member may be included. However, any such spouse, dependent children or parents must be accompanied on the flight by such member, unless the member has been compelled to cancel his passage.
 - (vi) Limitations of solicitation with respect to the formation of affinity groups:
 - (aa) Solicitation is limited to personal letters, circulars and telephone calls addressed to members of the organization, to group publications intended solely for members of the organization (or for members of the federation or organization to which the organization belongs) and to any other form of solicitation not defined as public solicitation in (vii) below.
 - (bb) Solicitation must be effected only by officials of the organization or members of the travel group.
 - (cc) The travel group must not be gathered directly or indirectly by a person engaged in soliciting or selling transportation services or providing or offering to provide transportation to the general public. However, the mere ascertainment of the group fare and/or its collection from members of the travel group will not of itself be considered as engaging in such acts.
 - (dd) If the organizers of the travel group employ a travel agent to assist in the travel arrangements, he must in no way solicit members of the travel group. however, after the party to be transported is formed, the travel agent may contact members of the group for the purposes of arranging other travel services in addition to assisting in travel arrangements.
 - (vii) Definition of 'public solicitation' public solicitation will be considered to exist when the group transportation is

described, referred to, announced in advertisements or any other writing or means of public communication, whether paid or unpaid, including but not limited to, telephone campaigns, radio, telegraph and television. However, a statement in public news media other than advertisement, which could not reasonably be construed as calculated or likely to induce travel as a member of the travel group and which has not been initiated by the organization, any member of the travel group carrier or an agent or representative of any of them, will not be considered public solicitation.

- (b) Incentive/own use group requirements
The travel group shall be formed only for own use of one person or a legal entity, such as an association, partnership, company or corporation (referred to as the 'purchaser') such purchaser may not, wholly or partially, directly or indirectly, share the cost of the air transportation with other persons interested in obtaining such transportation, including the passengers carried. However, such cost may be raised by voluntary contributions if:
 - (i) The voluntary contributions are not solicited/obtained solely from the passengers to be carried.
 - (ii) Participation in the travel group is not limited to those actually contributing;
 - (iii) The minimum amount of each person's contribution has not been prescribed by the purchaser; and
 - (iv) Each person to be included in the travel group is selected by the purchaser and for reasons other than such person's request that he/she be included in the travel group.
- (c) Incentive group requirements
 - (i) Incentive groups mean groups of employees and/or dealers and/or agents (including their spouses) of the same business firm(s), corporation(s) or enterprise(s) (excluding non-profit organizations), also referred to as the 'organization', traveling under an established incentive travel program which rewards the employee, dealers and agents for past work or provides an incentive for future activities.
 - (ii) The incentive travel program is to include air transportation, accommodations, sightseeing, entertainment and other features the cost of which is borne entirely by the business firm, corporation or enterprise and not passed on directly or indirectly to the employees, dealers or agents.
 - (iii) Officials (and their spouses) of such business firms, corporations or enterprises may also be included in the group if they are

- traveling for the purpose of making awards or officiating in the incentive travel program.
- (iv) Each member of the incentive group must be a member of the organization at the time of application for the group fare.
- (4) Documentation
- (a) General requirements for all individual and group inclusive tours
There must be vouchers specifying sleeping accommodations and any sightseeing or other features of the tour. Such vouchers, including those for ground transportation, must be available for inspection during check-in prior to commencement of outbound Transatlantic travel.
- (b) Affinity/incentive/non-affinity/own use group requirement
- (i) Written application, in the form required by EI, shall provide a full description of the travel desired, the names and total number of passengers, and, where applicable, the affinity/incentive/own use provisions under which the travel is being requested, and must be signed by the applicant (the person responsible for the travel arrangements of the group)
- (ii) The application must be submitted to the issuing carrier (the carrier whose tickets are to be issued) prior to commencement of outbound travel. The deadline for receipt of the application is specified in each particular group travel rule.
- (iii) Except as otherwise noted, only those passengers listed in the written application may be transported.
- (iv) Passenger substitution/additions
if name changes and/or additions to the list of participants in the travel group may be made after the written application has been submitted, a statement will appear in this category giving the number of changes and/or additions permitted and the deadline, if any is involved.
- (v) Each travel group shall be identified by a definite number (group code) assigned by EI.
- (c) Group inclusive tour requirements (not required for tours initiated by EI)
- (i) Written application, in the form required by EI, shall provide the names and total number of passengers and the inclusive tour code number, and be signed by the tour operator or a passenger sales agent (also referred to as the "travel organizer")
- (ii) The application must be submitted to the issuing carrier (the carrier whose tickets are to be issued) prior to commencement of outbound travel. The deadline for receipt of the application is specified in each particular group travel rule.

- (iii) Except as otherwise noted, only those passengers listed in the written application may be transported.
- (iv) Passenger substitutions/additions if name changes and/or additions to the list of participants in the travel group may be made after the written application has been submitted, a statement will appear in this category giving the number of changes and/or additions permitted and the deadline, if any is involved.

Tours (Category 27)

(1) Tour features

Individual and group inclusive tour fare requirements

- (i) Except as otherwise noted, the individual inclusive tour must include in its published price and appropriate literature, in addition to air transportation, the cost of sleeping or hotel accommodations for a least 6 nights, plus any other facilities or attractions such as airport transfers, sightseeing, motorcoach trips, and car rentals.
- (ii) Except as otherwise noted, the group inclusive tour must include in its published price and appropriate literature, in addition to air transportation, the cost or airport transfers and sleeping or hotel accommodations for the total duration of the trip, plus other facilities or attractions such as sightseeing, motorcoach trips, and car rentals.
- (iii) Tours must be paid for in full prior to Commencement of travel, and the price of tour features and facilities may not be less than the amount specified in category 27 of the particular rule.

(2) Minimum tour price

The term 'minimum tour price' (MTP) shall be understood to mean the minimum selling price of the tour per passenger.

Visit another country (category 28)

Intentionally left blank

Deposits (Category 29)

Intentionally left blank

Rule 5 Application of Tariff

Issued: October 26, 2019

Effective: October 27, 2019

(A) General

- (1) The class of service is shown with the fare. these fares are applicable to one way (ow), roundtrip (RT), and circle trip (CT) journeys on the services of EI. The fares are applicable only between the points for which they are published and may not be applied to/from intermediate points.
- (2) Fares apply all year unless otherwise stated. times and dates are local and are inclusive.
- (3) Fares do not have minimum or maximum stay requirements.
- (4) Except as otherwise provided below, fare rule provisions, local or joint fares, including arbitraries contained in the on-line tariff database maintained by airline tariff publishing company, agent on behalf of EI are considered to be part of this tariff.

(B) Effective rules, fares, and charges

- (1) Transportation is subject to the rules, fares, and charges in effect the date on which such transportation commences at the point of origin designated on the ticket. If, after a ticket has been issued and before any portion thereof has been used, an increase in the fares or charges applicable to the transportation covered by the tickets becomes effective, the full amount of such increase will be collected from the passenger.
Exception: No increase will be collected in cases where the ticket has been issued prior to the effective date of a tariff containing an increase in the applicable local or local joint fare provided the originating flight coupon of the ticket was issued for a specific flight at the fare contained in a tariff lawfully in effect on the date of ticket issuance determined by the validation stamped or imprinted on the ticket.
- (2) When the fare class application indicates a fare applies beginning on a specific date or through a specific date (including mention of the year) this refers to the date when travel may begin from the point of origin and/or the 1st day travel may begin. Sometimes the expiration date indicates the date on which travel must be completed.
- (3) Fare application that applies to accompanied children applies to children 2 through 11 years old, accompanied on the same flight on all segments by an adult fare paying passenger at

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- least 12 years old.
- (4) Open return tickets are valid provided that the use of the inward portion of the roundtrip does not exceed one year from the date of outbound travel.
- (c) Air passenger protection regulations the obligations of the carrier under the air passenger protection regulations (appr) form part of the tariff and supersede any incompatible or inconsistent term and condition of carriage set out in the tariff to the extent of such inconsistency or incompatibility, but do not relieve the carrier from applying terms and conditions of carriage that are more favorable to the passenger than the obligations set out in the appr.

Rule 21 Transport of Passengers with Disabilities

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- (A) Acceptance for carriage
The carrier will make every effort to accommodate a person with a disability and will not refuse to transport a person solely based on his/her disability. In instances when refusing transportation to a person with a disability is necessary, the carrier will provide a written explanation to the person for the decision to refuse carriage at the time of the refusal.
- (B) Acceptance of declaration of self-reliance
Except for applicable safety-related rules and regulations, the carrier will accept the determination made by or on behalf of a person with a disability as to self-reliance. Once advised that he or she is "self-reliant," the carrier shall not refuse such passenger transportation on the basis that the person with a disability is not accompanied by a personal attendant or based on the assumption that the passenger may require assistance from airline employees in meeting the passenger's needs such as assistance with eating, using the washroom facilities or administering medication which are beyond the range of services that are normally offered by the carrier.
- (C) Medical clearance
A carrier will not automatically require a medical certificate from persons with disabilities as a condition of travel. Rather, a carrier may, in good faith and using its reasonable discretion, determine that a person with a disability requires medical clearance where their safety or well-being, or that of other passengers, cannot be guaranteed. Where a carrier refuses to transport a passenger for such reasons, a written explanation must be provided at the time of refusal.
- (D) Advance notice
Where a passenger requests a service set out in this rule at least 48 hours prior to departure, the carrier will provide the service. Such requests should be made by the passenger at the time of reservation, and as far in advance of travel as possible. Where a passenger requests a service less than 48 hours prior to departure, the carrier will make a reasonable effort to provide the service.
- (E) Seating restrictions and assignments
When a person identifies the nature of his or her disability, the carrier will inform the passenger of the available seats that are most accessible and then establish with that passenger an appropriate seat assignment. Passengers with a disability will not be permitted to occupy seats in designated emergency exit rows, or otherwise in accordance with applicable safety-related rules and regulations. Persons with disabilities and their attendants will, if they so

request, be seated together or in other seating arrangements of their choice.

(F) Acceptance of aids

In addition to the regular baggage allowance, the carrier will accept, without charge, as priority checked baggage, mobility aids, including:

- (1) An electric wheelchair, a scooter or a manually operated rigid-frame wheelchair;
- (2) A manually operated folding wheelchair;
- (3) A walker, a cane, crutches or braces;
- (4) Any device that assists the person to communicate; and
- (5) any prosthesis or medical device.

where space permits, the carrier will, without charge, permit the person to store a manually operated folding wheelchair and small aids in the passenger cabin during the flight. The assembling and disassembling of mobility aids is provided by the carrier without charge. Wheelchairs and mobility aids will be the last items to be stowed in the aircraft hold and the first items to be removed.

(G) Manually operated wheelchair access

the carrier will permit the person who uses a manually operated wheelchair to remain in the wheelchair:

- (1) Until the person reaches the boarding gate;
- (2) where facilities permit, while the person is moving between the terminal and the door of the aircraft;
- (3) where space and facilities permit, while the person is moving between the terminal and the passenger seat.

(H) Service animals

The carrier will accept for transportation, without charge, a service animal required to assist a person with a disability provided that the animal is properly harnessed and certified, in writing, as having been trained by a professional service animal institution, to accompany the person on board the aircraft and to remain on the floor at the person's passenger seat. for the comfort of all passengers, the carrier staff will determine, in consultation with the person with a disability, where the person and service animal will be seated.

(I) Services to be provided to persons with disabilities

the carrier will ensure that services are provided to persons with disabilities when a request for such services is made at least 48 hours prior to departure, and will make reasonable efforts to accommodate requests not made within this time limit. Services to be provided upon request will include:

- (1) Assisting with registration at the check-in counter;
- (2) Assisting in proceeding to the boarding area;
- (3) Assisting in boarding and deplaning;
- (4) Assisting in stowing and retrieving carry-on baggage and retrieving checked baggage;
- (5) Assisting in moving to and from an aircraft lavatory;

- (6) Assisting in proceeding to the general public area or, in some cases, to a representative of another carrier;
 - (7) Transferring a person between the person's own mobility aid and a mobility aid provided by the carrier;
 - (8) Transferring a person between a mobility aid and the person's passenger seat;
 - (9) Providing limited assistance with meals, such as opening packages, identifying items and cutting large food portions;
 - (10) Inquiring periodically during a flight about a person's needs; and
 - (11) Briefing individual passengers with disabilities and their attendant on emergency procedures and the layout of the cabin.
- (J) Boarding and deplaning
Persons with disabilities needing assistance with boarding and deplaning may be required to board separately (normally prior to all other passengers) and disembark separately normally after all other passengers.

Rule 25 Refusal To Transport - Limitations of Carrier

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Carrier may refuse to transport any passenger, and may remove any passenger from its aircraft at any time, for any of the following reasons:

- (a) Government request or regulations
whenever such action is necessary to comply with any government regulations, directives, or instructions; or to comply with any governmental request for emergency transportation in connection with the national defense, or whenever such action is necessary or advisable by reason of weather or other conditions beyond its control (including but without limitation, acts of god, force majeure, strikes, civil commotions, embargoes, wars, hostilities or disturbances) actual, threatened or reported.
- (B) Search of passenger or property
When a passenger refuses to permit search of his person or property for explosives, weapons, dangerous materials, or other prohibited items.
- (C) Proof of identity
When a passenger refuses on request to produce positive identification; provided however that carrier shall have no obligation to require positive identification of persons purchasing tickets and/or presenting tickets for the purpose of boarding aircraft.
- (D) Travel across international boundaries
When a passenger is travelling across any international boundary if:
 - (1) The travel documents of such passenger are not in order or;
 - (2) Such transportation would be unlawful.
- (E) Failure to comply with carrier's rules or contract of carriage
When a passenger fails or refuses to comply with any of carrier's rules or regulations or any term of the contract of carriage.
- (F) Passenger's conduct or condition
 - (1) When the passenger's actions or inactions prove to the carrier that his/her mental, intellectual or physical condition is such as to render him/her incapable of caring for himself/herself without assistance or medical treatment en route unless;
 - (a) The passenger is accompanied by a personal attendant who will be responsible for assisting with the passenger's needs en route such as assistance with eating, using the washroom facilities or administering medication which are beyond the range of services that are normally offered by the carrier; and
 - (b) The passenger complies with requirements of rule 21, carriage of passengers with disabilities.

Exception: (For transportation to/from and within Canada) the carrier will accept the determination of a person with a disability as to self-reliance as per rule 21, carriage of passenger with disabilities.

Note: if the passenger is accompanied by an attendant and the passenger is refused transport, then the attendant will also be refused transport and the two will be removed from the aircraft together.

- (2) when the passenger has a contagious disease.
- (3) when the passenger has an offensive odor.
- (4) when the carrier determines, in good faith and using its reasonable discretion, that a passenger's medical or physical condition involves an unusual hazard or risk to their self or other persons (including, in the case of expectant mothers, unborn children) or property. The carrier can require the passenger to provide a medical certificate that then may be assessed by the carrier's own medical officer as a condition of the passenger's acceptance for subsequent travel. the carrier may refuse transportation to the person posing such hazard or risk.

note: pregnant passengers:

- (i) An expectant mother with a complication-free pregnancy can travel on the carrier's flights up to the 27th week of her pregnancy or up to four weeks before her expected due date without a medical certificate.
- (ii) Expectant mother who is in or beyond the 28th week of her pregnancy must present a medical certificate, dated within 72 hours of the scheduled time of departure. The certificate must state that the physician has examined the patient and found her to be physically fit for travel by air and the certificate must state and the estimated date of birth.

(G) Failure to provide a suitable escort

- (1) when the passenger requires an escort due to a mental health condition and under care of a psychiatric institution or in the custody of law enforcement personnel or other responsible authority and the necessary arrangements have not been made with the carrier in advanced of the departure of the flight.
- (2) However, the carrier will accept escorted passengers under the following conditions when the passenger has a mental health condition and is under care of a psychiatric institution or in custody of law enforcement personnel or other responsible authority:
 - (a) Medical authority furnishes assurances, in writing, that an escorted person with a mental health condition can be transported safely.
 - (b) Only 2 escorted passenger(s) will be permitted on a flight.

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- (c) Request for carriage is made at least 48 hours before scheduled departure.
 - (d) Acceptance is for online travel only.
 - (e) The escort must accompany the escorted passenger at all times.
 - (f) Passenger in custody of law enforcement personnel or other responsible authority must be manacled.
- (H) Recourse of passenger
All passengers are prohibited from engaging in any conduct that would authorize carrier to refuse transport under this rule. The sole recourse of any person refused carriage or removed en route for any reason specified in this rule shall be recovery of the refund value of the unused portion of his or her ticket as provided in rule 90(b)

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Rule 35 Passenger Expenses En Route

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EI is not responsible to passengers for any costs incurred resulting from a delay in departure or arrival of an EI flight or of any connecting flight. This includes but is not limited to, missed connections, loss of special fares or packages, hotel accommodations or missed appointments of a personal or business nature.

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Carrier: Aer Lingus -EI

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Rule 40 Taxes

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Any taxes or other charge imposed by government authority and collectable from a passenger will be in addition to the Published fares and charges.

Rule 55 Liability of Carriers

Issued: October 26, 2019

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- (a) For the purpose of international carriage governed by the Montreal convention, the liability rules set out in the Montreal convention are fully incorporated herein and shall supersede and prevail over any provisions of this tariff which may be inconsistent with those rules.
- (B) Successive carriers
carriage to be performed under one ticket or under a ticket and any conjunction ticket issued in connection therewith by several successive carriers is regarded as a single operation.
- (C) Laws and provisions applicable
 - (1) Carriage hereunder is subject to the rules and limitations relating to liability established by the convention (rule 1, (definitions) herein) unless such carriage is not "international carriage" as defined by the convention (rule 1, (definitions) herein)
 - (2) To the extent not in conflict with the provisions of paragraph (1) above, all carriage under this tariff and other services performed by each carrier are subject to:
 - (a) Applicable laws (including national) laws implementing the convention or extending the rules of the convention to carriage which is not "international carriage" as defined in the convention), government regulations, orders and requirements;
 - (b) Provisions set forth in the passenger's ticket;
 - (c) Applicable tariffs; and
 - (d) Conditions of carriage, regulations and timetables (but not the times of departure and arrival therein specified) of carrier, which may be inspected at any of its offices and at airports from which it operates regular services.
 - (3) Carrier's name may be abbreviated in the ticket and carrier's address shall be the airport of departure shown opposite the first abbreviation of carrier's name in the ticket; and for the purpose of the convention, the agreed stopping places are those places, except the place of departure and the place of destination set forth in the ticket and any conjunction ticket issued therewith or as shown in carrier's timetable as scheduled stopping places on the passenger's route. A list giving the full name, and its abbreviation of each carrier concurring is published in this tariff.
- (D) Limitation of liability
Except as the convention or other applicable law may otherwise require:
 - (1) Carrier is not liable for any loss or claim of

whatsoever nature (hereinafter in this tariff collectively referred to as "damage") arising out of or in connection with carriage or other services performed by carrier incidental thereto, unless such damage is proved to have been caused by the negligence or willful fault of carrier and there has been no contributory negligence of the passenger.

- (2) Under no circumstances will carrier be liable for damage to unchecked baggage not attributable to fault of carrier or of its servants or agents. assistance rendered the passenger by carrier's employees in loading, unloading or transshipping unchecked baggage shall be considered as gratuitous service to the passenger.
- (3) Carrier is not liable for any damage directly and solely arising out of its compliance with any laws or with governmental regulations, orders or requirements, or from failure of the passenger to comply with same, or out of any cause beyond the carrier's control, notwithstanding strict liability in accordance with applicable laws.
- (4) (a) The carrier shall avail itself of the limitation of liability provided in the convention for the unification of certain rules for international carriage (Montreal convention) dated May 28, 1999, as implemented by the council regulation (EC) no. 2027/97 dated October 9, 1997, on air carrier liability in the event of accidents, and amended by the directive (EC) 889/02, or, where applicable, of the limitation of liability provided in the convention for the unification of certain rules for international carriage by air, signed at Warsaw, October 12, 1929 (Warsaw convention), as amended at the Hague 1955 and by protocol no. 4 of Montreal, 1975.
(b) Under the Montreal convention, the following limitations of liability shall apply: there are no maximum amounts for liability in the event of the death or injury of passengers. The carrier is not entitled to raise objections to claims for damages up to 113,100 SDR. The carrier may avert payment of claims above this amount by providing evidence that the carrier was neither negligent nor culpable in its actions. If a passenger is killed or injured, the carrier is required to make an advance payment within 15 days of the person entitled to damages having been identified. This advance payment is to cover immediate economic needs. In the event of death this advance payment shall not be less than 16,000 SDR. The carrier is liable for damages incurred as a result of delay in the carriage of passengers, unless all reasonable measures to avoid such damage

have been taken or if it has been impossible to take such measures. The liability for damage due to delayed performance in the carriage of passengers is limited to 4,694 SDR. The carrier is liable for damages incurred as a result of delay in the carriage of baggage, unless all reasonable measures to avoid such damage have been taken or if it has been impossible to take such measures. the liability for damage due to delayed performance in the carriage of baggage is limited to 1,131 SDR. The carrier is liable for the destruction and loss of or damage to baggage up to the value of 1,131 SDR. If baggage has been checked in, liability applies irrespective of fault or negligence, provided that the baggage had not already been damaged at the time of being checked in. in the case of baggage that has not been checked in, the carrier is only liable for culpable conduct. A higher liability limit applies if the passenger submits a separate declaration (in writing) when checking in and pays a surcharge. If baggage is damaged, delayed, lost or destroyed, the passenger is required to inform the carrier as soon as possible and in writing. If baggage that has been checked in has been damaged, the passenger is required to report such damage in writing within seven days, or within 21 days of the baggage being made available in the event of baggage being delayed. If the carrier carrying out the performance is not identical with the contracting airline, the passenger may address such notification or damage claims to either company. If the name or code of an airline is shown on the ticket, that airline is the contracting airline. Any actions in law for damages must be brought within two years from the date of the aircraft's arrival or the date on which the aircraft should have arrived. If the person collecting the baggage accepts any item of checked-in baggage without reservation, this action shall establish the disputable presumption that it has been delivered undamaged in accordance with the document of carriage. The carrier's liability is in all cases limited to proven damage. The damage to be compensated is reduced in the event of contributory fault.

- (5) Liability - service of other airlines
 - (a) A carrier issuing a ticket or checking baggage for carriage over the lines of others does so only as agent.
 - (b) No carrier shall be liable for the delay of a passenger, or the loss, damage or delay of unchecked baggage, not occurring on its own

- line, notwithstanding liability as an operating carrier according to the Montreal convention; and no carrier shall be liable for the loss, damage or delay of checked baggage not occurring on its own line, notwithstanding liability as an operating carrier according to the Montreal convention and/or except that the passenger shall have a right of action for such loss, damage or delay on the terms herein provided against the first carrier or the last carrier under the agreement to carry.
- (c) No carrier shall be liable for the death or injury of a passenger not occurring on its own line (see note), notwithstanding liability as an operating carrier according to the Montreal convention.
- (6) Carrier shall not be liable in any event for any consequential or special damage arising from carriage subject to this tariff, whether or not carrier had knowledge that such damages might be incurred.
- (7) Whenever the liability of carrier is excluded or limited under these conditions, such exclusion or limitation shall apply to agents, servants or representatives of the carrier and also any carrier whose aircraft is used for carriage and its agents, servants or representatives.
- (E) Gratuitous transportation
Gratuitous transportation by carrier of persons, as hereinafter described, shall be governed by all the provisions of this rule, and by all other applicable rules of this tariff.
- (F) Time limitations on claims and actions
- (1) No action shall lie in the case of damage to baggage unless the person entitled to delivery complains to an office of carrier forthwith after the discovery of the damage, and, at the latest, within seven (7) days from the date of receipt; and in the case of delay or loss, unless the complaint is made at the latest within twenty-one (21) days for all carriers from the date on which the baggage has been placed at his disposal (in the case of delay) or should have been placed at his disposal (in the case of loss) every complaint must be in writing and dispatched within the times aforesaid. Where carriage is not "international carriage" as defined in the convention, failure to give notice shall not be a bar to suit where claimant proves that:
- (a) It was not reasonably possible for him to give such notice, or
- (b) That notice was not given due to fraud on the part of carrier, or
- (c) The management of carrier had knowledge of damage to passenger's baggage.
- (2) Any right to damages against carrier shall be extinguished unless an action is brought within

two (2) years reckoned from the date of arrival at the destination or from the date on which the aircraft ought to have arrived, or from the date on which the carriage stopped.

- (G) overriding law, modification and waiver
- (1) Overriding law - insofar as any provision contained or referred to in the ticket or in this tariff may be contrary to mandatory law, government regulations, orders, or requirements, such provision shall remain applicable to the extent that it is not over-ridden thereby. The invalidity of any provision shall not affect any other part.
 - (2) Modification and waiver
No agent, servant or representative of carrier has authority to alter, modify or waive any provisions of the contract of carriage or of this tariff.

Rule 60 Reservations

Issued: October 26, 2019

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(a) General

A ticket will be valid only for the flight(s) for which reservation(s) shall have been made, and only between the points named on the ticket or applicable flight coupons. A passenger holding an unused open-date ticket or portion thereof or miscellaneous charges order for onward travel, or who wishes to change his ticketed reservation to another date, shall not be entitled to any preferential right with respect to the obtaining of a reservation.

(B) Conditions of reservations

Reservations shall be tentative unless and until carrier has issued a validated ticket or miscellaneous charges order to the carriage for which space is reserved. Carrier will cancel a reservation at any time without notice on the failure of the passenger to purchase a ticket for the space reserved.

Exception 1: A reservation of space on a given flight is valid when the availability and allocation of such space is confirmed by a reservation agent of the carrier and entered in the carrier's computer.

Exception 2: A reservation or seat request (waitlist) is valid only for the passenger in whose name the reservation or request was originally made. transfer of reservations or seat requests (name changes) from one passenger to another is not permitted. in the event that such transfer occurs without prior approval of EI, EI reserves the right to cancel said reservation, waitlisted or requested space.

Exception 3: Subject to payment or satisfactory credit arrangement, a validated ticket will be issued by the carrier indicating such confirmed space provided the passenger applies to carrier for such ticket before the expiration of the time agreed upon between the carrier and the passenger when the reservation was confirmed. however, if airport ticketing was agreed upon, at least 60 minutes prior to the scheduled departure time of the flight.

Exception 4:

- (a) If the reservation is made within two days of the departure of the flight, the ticket must be issued not later than the times specified below:
- (b) If airport ticketing was agreed

upon, at least 60 minutes prior to the scheduled departure time of the flight.

- (c) Such reservation of space is subject to cancellation by the carrier without notice if the passenger has not obtained a validated ticket specifying thereon his/her confirmed reserved space by the time limit agreed upon between the carrier and the passenger.

Exception 5: Carrier may accept reservations of space for specific flights in excess of available space on board the aircraft. The number of excess reservations planned by the carrier for a particular flight is based on the anticipated booking pattern for such flight. The determination of this pattern takes into consideration current conditions which may affect the expected utilization of space on the flight as well as historical factors such as the rate of late cancellations for the flight, failure of persons with confirmed reservations to show for the flight and the absence of any record for certain reservations in the carrier's inventory of the flight.

Exception 6: In the event that the number of persons presenting themselves with confirmed reservations for carriage on a flight exceeds the number of seats available, those passengers with confirmed reservations who are not accommodated will be subject to rule no. 87, (denied boarding compensation), herein.

- (C) Allocation of accommodations
Carrier does not guarantee allocation of any particular space in the aircraft.

- (D) Arrival of passengers at airports
The passenger must present himself at the airport of departure for check-in at least the number of minutes indicated below for each carrier prior to the schedule departure time of the flight on which he/she holds a reservation. If the passenger fails to arrive at such airport of departure by the established time limit or appears improperly documented and not ready to travel, carrier(s) will cancel space reserved for him/her. departure will not be delayed for passengers who arrive at airports of departure too late for such formalities to be completed before scheduled departure time. carrier(s) is not liable to the passenger for loss or expense due to passenger's failure to comply with this provision.

Carrier

Check-in time in
minutes
60 minutes

- EI
(E) Cancellation of continuing space

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if a passenger fails to occupy space which has been reserved for him/her, carrier will cancel all other reservations held by such passenger for continuing or return space. Carrier is not liable for such cancellation but carrier will refund in accordance with voluntary refunds provisions published herein.

Rule 65 Tickets

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(A) General

- (1) A tickets will not be issued and in any case carrier will not be obliged to carry until the passenger has paid the applicable fare or has complied with credit arrangements established by carrier.
- (2) A ticket which has not been validated or which has been altered, mutilated or improperly issued, shall not be valid.
- (3) No person shall be entitled to transportation except upon presentation of a valid ticket. Such ticket shall entitle the passenger to transportation only between points of origin and destination and via the routing designated thereof.

Note: The fare paid shall only be applicable when international travel actually commences in the country of the point of origin shown on the ticket, i.e. If international travel actually commences in a different country, the fare must be reassessed from such country. For example, if the ticket was issued at the Namibian dollar fare for travel WDH-DUS-YVR and the passenger actually commences travel in Germany instead of Namibia, the fare must be reassessed at the DUS-YVR, euro fare level.

(B) Validity

General

- (1) When validated, the ticket is good for carriage from the airport at the place of departure to the airport at the place of destination, via the route shown therein and for the applicable class of service and is valid for one year from the date or commencement of flight, except as otherwise specified in carrier's tariffs. Each flight coupon will be accepted for carriage on the date and flight for which accommodation had been reserved.
- (2) Periods of validity
Tickets expire at midnight on the date of expiration of ticket validity, except that such period of validity will be extended by carrier, without additional collection of fare, as follows:
 - (a) For no longer than seven days beyond the original limit when a passenger who holds a ticket valid for one year is unable to obtain space at time of application to carrier.
 - (b) For no longer than thirty days beyond the original limit when carrier is unable to provide previously confirmed space; or a flight is cancelled or postponed during the

- period of validity; a scheduled stop which is either a stopover or destination for the passenger is omitted; carrier substitutes a different class of service; or causes a passenger to miss a connection; or fails to operate a flight reasonably according to schedule.
- (c) Until the date when the passenger, who is prevented from traveling within the period of validity of his ticket by reason of illness, becomes fit to travel according to a medical certificate, or until the first service of the class for which the fare has been paid on the carrier on which space is available after such date from the point where the journey is resumed or from the last connecting point, provided that when the flight coupons remaining in a ticket having a one year validity involve one or more stopovers, the validity of such ticket will be extended for not more than three months from the date shown on such certificate. In such circumstances carrier will extend similarly the period of validity of tickets of persons traveling with an incapacitated passenger.
 - (d) For no longer than forty-five (45) days after the date of death of a passenger for tickets of the persons accompanying the deceased passenger.
 - (e) A miscellaneous charges order issued without definite date of passage must be presented for a ticket within one year from date of issued; otherwise it will not be honored for a ticket.
- (C) Sales restrictions/sequential use of flight coupons full and sequential use of flight coupons - the ticket (or electronic ticket) is not valid if the first coupon has not been used and will not be honored if all coupons are not used in the sequence provided in the ticket/or electronic ticket. The passenger must retain the passenger coupon and all flight coupons of the ticket not previously surrendered to the carrier, throughout his journey. He must, when required, produce the ticket or surrender any applicable portion of the ticket to the carrier.
- (D) Absence, loss or irregularities of ticket carrier will refuse carriage to any person not in possession of a valid ticket. In case of loss or non-presentation of the ticket or the applicable portion thereof, carriage will not be furnished for that part of the trip covered by such ticket or that portion thereof until the passenger purchases another ticket at the current applicable fare for the carriage to be performed. carrier will not accept a ticket if any part of it is mutilated or if it has been altered by other than carrier or it is presented without the passenger's coupon and all unused flight coupons. Notwithstanding foregoing, carrier will issue, at the passenger's

request, a new ticket to replace the lost one, upon receipt of proof of loss satisfactory to carrier, and if the circumstances of the case in carrier's opinion warrant such action; provided that the passenger agrees, in such form as may be prescribed by carrier, to indemnify carrier for any loss or damage which carrier may sustain by reason thereof.

(E) Non-transferability

- (1) A ticket is not transferable, but carrier shall not be liable to the person entitled to be transported or to the person entitled to receive such refund for honoring or refunding such ticket when presented by someone other than the person entitled to be transported thereunder or to a refund in connection therewith.
- (2) If a ticket is in fact used by any person other than the person to whom it was issued, with or without the knowledge and consent of the person to whom it was issued, carrier will not be liable for the destruction, damage, or delay of such unauthorized person's baggage or other personal property arising from or in connection with such unauthorized use.
- (3) If a ticket is in fact used by any person other than the person to whom it was issued, with or without the knowledge and consent of the person to whom it was issued, carrier will not be liable for the death or injury of such unauthorized person arising from or in connection with such unauthorized use.

Rule 80 Revised Routings, Failure To Carry and Missed Connections
Issued: October 26, 2019 Effective: October 27, 2019

- (a) Changes requested by passenger
 - (1) At the passenger's request, carrier will effect a change in the routing (other than the point of origin), carrier(s), class(s) of service, destination, fare or validity specified in an unused ticket, flight coupon(s) or miscellaneous charges order by issuing a new ticket or by endorsing such unused ticket, flight coupon(s) or miscellaneous charges order, provided that:
 - (a) such carrier issued the original ticket or;
 - (b) such carrier is the carrier designated in the "via carrier" box, or no carrier is designated in the "via carrier" box, of the unused flight coupon or miscellaneous charges order for the first onward carriage from the point on the route at which the passenger desires the change to commence, however, where the carrier who issued the ticket is designated as carrier for any subsequent section(s) and has an office or general agent, who is authorized to make endorsements, at the point on the route where the change is to commence or where the passenger makes his request for such change, the reissuing carrier shall obtain such issuing carrier's endorsement; or
 - (c) Such carrier has received written or telegraphic authority to do so from the carrier entitled, under (a) or (b) above, to effect the change.
 - (2) When the rerouting results in a change of fare, the new fare and charges shall be constructed as follows:
 - (a) The new fare shall be calculated upon the basis of that which would have been applicable had the passenger purchased transportation for the revised itinerary (which includes those points for which transportation has already been completed) prior to departure from point of origin.
 - (b) Additional passage at the through fare and charges shall not be permitted unless request therefor has been made prior to arrival at the destination named on the original ticket or miscellaneous charges order; and, after carriage has commenced:
 - (i) A one-way ticket shall not be converted into a round, circle or open jaw trip ticket at the round, circle or open jaw trip discount for any portion already flown. Discount will only be applied to

- any rerouted portion of the trip and only from the point of rerouting, not based on any portion of the trip already flown;
- (ii) A round, circle or discounted open jaw trip ticket can be converted into any other one of these categories provided that the request therefor is made prior to arrival at the destination named on the original ticket or miscellaneous charges order.
- (3) Any difference between the fares and charges applicable under paragraph (2) above, and the fares and charges paid by the passenger, will be collected from the passenger by the carrier accomplishing the rerouting who will also pay to the passenger any amounts due to account of refunds.
 - (4) The expiration date of any new ticket issued for a revised routing will be limited to the expiration date that would have been applicable had the new ticket been issued on the date of sale of the original ticket or miscellaneous charges order.
 - (5) Time limits on cancellations and charges for late cancellations will be applicable to revised routings requested by passenger.
- (B) Involuntary revised routing
- In the event carrier cancels a flight, fails to operate according to schedules, substitutes a different type of equipment or different class of service, or is unable to provide previously confirmed space, or the passenger is refused passage or removed, in accordance with rule 25 (refusal to transport- limitations of carrier) herein, carrier will either:
- (1) Carry the passenger on another of its passenger aircraft on which space is available; or
 - (2) Endorse to another carrier or to any other transportation service the unused portion of the ticket for purposes of rerouting; or
 - (3) Reroute the passenger to destination named on the ticket or applicable portion thereof by its own services or by other means of transportation; and, if the fare, excess baggage charges and any applicable service charge for the revised routing is higher than the refund value of the ticket or applicable portions as determined from rule 90 (refunds) herein, carrier will require no additional payment from the passenger, but will refund the difference if the fare and charges for the revised routing are lower; or
 - (4) Make involuntary refund in accordance with the provisions of rule 90 (refunds) herein.
- (C) Missed connections
- In the event a passenger misses an onward connecting flight on which space has been reserved for him/her because the delivering carrier did not operate its flight according to schedules, or changed the schedule of such flight, the delivering carrier will arrange for

- the carriage of the passenger or make involuntary refund in accordance with rule 90 (refunds) herein.
- (D) Free baggage allowance
An involuntarily rerouted passenger shall be entitled to retain the free baggage allowance applicable for the type of service originally paid for. This provision shall apply even though the passenger may be transferred from a first class flight to an economy/tourist/coach/thrift class flight and is entitled to a fare refund.

Rule 85 Schedules, Delays and Cancellations

Issued: October 26, 2019

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(A) Schedules

The times shown in timetables or elsewhere are approximate and not guaranteed, and form no part of the contract of carriage. Schedules are subject to change without notice and carrier assumes no responsibility for making connections. Carrier will not be responsible for errors or omissions either in timetables or other representations of schedules. No employee, agent or representative of carriers is authorized to bind carrier as to the dates or times of departure or arrival or of the operation of any flight.

(B) Cancellations

- (1) Carrier may, without notice, substitute alternate carriers or aircraft.
- (2) Carrier may, without notice, cancel, terminate, divert, postpone or delay any flight or the further right of carriage or reservations of traffic accommodations and determine if any departure or landing should be made, without any liability except to refund in accordance with its tariffs the fare and baggage charges for any unused portion of the ticket if it would be advisable to do so:
 - (a) Because of any fact beyond its control (including, but without limitation, meteorological conditions, acts of god, force majeure, strikes, riots, civil commotions, embargoes, wars, hostilities, disturbances, or unsettled international conditions) actual, threatened or reported or because of any delay, demand, conditions, circumstance or requirement due, directly or indirectly, to such fact; or
 - (b) Because of any fact not to be foreseen, anticipated or predicted; or
 - (c) Because of any government, regulation, demand or requirement; or
 - (d) Because of shortage of labor, fuel or facilities, or labor difficulties or carrier or others.
- (3) Carrier will cancel the right or further right of Carriage of the passenger and his baggage upon the refusal of the passenger, after demand by carrier, to pay the fare or the portion thereof so demanded, or to pay any charge so demanded assessable with respect to the baggage of the passenger without being subject to any liability therefore except to refund, in accordance herewith, the unused portion of the fare and baggage charge(s) previously paid, if any.

Rule 87 Denied Boarding Compensation

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(a) Definitions

For the purpose of this rule, except as otherwise specifically provided herein:

Airport means the airport at which the direct or connecting flight, on which the passenger holds confirmed reserved space, is planned to arrive or some other airport serving the same metropolitan area, provided that transportation to the other airport is accepted (i.e. used) by the passenger.

Alternate transportation is air transportation (by an airline licensed by the department of transportation) or other transportation used by the passenger which, at the time the arrangement is made, is planned to arrive at the passenger's next scheduled stopover (of 4 hours or longer) or if none, at the airport of final destination no later than 4 hours after the passenger's originally scheduled arrival time.

carrier means:

- (1) A direct air carrier, except a helicopter operator, holding a certificate issued by the department of transportation pursuant to section 401(d)(2), 401(d)(5), or 401(d)(8) of the act, or an exemption from section 401(a) of the act, authorizing the transportation of persons, or
- (2) A foreign route air carrier holding a permit issued by the department of transportation pursuant to section 402 of the act, or an exemption from section 402 of the act, authorizing the scheduled foreign air transportation of persons.

Comparable air transportation means transportation provided to passenger at no extra cost by a carrier as defined above.

Confirmed reserved space means space on a specific date and on a specific flight and class of service of a carrier which has been requested by a passenger and which the carrier or its agent has verified, by appropriate notation on the ticket or in any other manner provided therefore by the carrier as being reserved for the accommodation of the passenger.

stopover means a deliberate interruption of a journey by the passenger, scheduled to exceed four hours, at a point between the place of departure and the place of final destination.

The sum of the values of the remaining flight coupons means the sum of the applicable one way fares including any surcharges and air transportation taxes, less any applicable discounts.

Volunteer means a person who responds to carrier's request for volunteers and who willingly accepts carrier's offer of compensation, in any amount, in exchange for relinquishing his confirmed reserved space. any other passenger denied boarding is

considered, for the purposes of this rule, to have been denied boarding involuntarily, even if he accepts denied boarding compensation.

(B) Applicable only to flights or portions of flights to/from Canada

- (1) Conditions for payment of compensation subject to the exceptions in this subparagraph, carrier will tender to the passenger the amount of compensation specified in paragraph (2) when:
 - (a) Passenger holding a ticket for confirmed reserved space presents himself/herself for carriage at the appropriate time and place, having complied fully with carrier's requirements as to ticketing, check-in (see rule 65 (tickets) and reconfirmation procedures and being acceptable for transportation under carrier's tariff; and
 - (b) The flight for which the passenger holds confirmed reserved space is unable to accommodate the passenger and departs without him/her.

Exception: the passenger will not be eligible for compensation if:

 - (i) The flight upon which the passenger holds confirmed reserved space is unable to accommodate him/her because of substitution of equipment of lesser capacity when required by operational and/or safety reasons; or
 - (ii) If the carrier arranges comparable air transportation accepted by the passenger which at the time such arrangement is made, is planned to arrive at the airport of the passenger's next stopover, or if none the airport of the passenger's destination not later than one hour after the time the direct connecting flight on which the confirmed space is held.
 - (iii) Passengers must be in possession of their boarding pass and have presented themselves at the check-in desk at least 90 minutes prior to the scheduled departure time (when using the quick check-in machines they must have completed the automated check-in process by this time) to be able to board.
- (2) Amount of compensation payable
 - (a) Subject to the provisions of paragraph (1) above, carrier will tender liquidated damages at the rate of 200 percent of the sum of the values of the passenger's remaining flight coupons to the passenger's next stopover or, if none, to his/her final destination, with a cad 580.00 maximum.

Provided, however, that the compensation shall be one-half the aforesaid amount, with a cad 290.00 maximum, if the

carrier arranges for comparable air transportation or other transportation accepted (i.e., used) by the passenger, which at the time either such arrangement is made, is planned to arrive at the airport of the passenger's final destination not later than 4 hours after the time the direct or connecting flight on which the confirmed space is held is planned to arrive.

Note: At the passenger's option, carrier may compensate the passenger with credit for future transportation on EI in lieu of monetary compensation. the credit voucher shall be valid for travel on EI only within 365 days from the date of issue, and shall be non-refundable and non-transferable.

- (b) Said tender will be made by carrier on the day and at the place where the failure occurs, and if accepted will be receipted for by the passenger. provided, however, that when carrier arranges for the passenger's convenience, alternate means of transportation which departs prior to the time such tender can be made to the passenger, tender shall be made by mail or other means within 24 hours after the time the failure occurs.
- (3) Boarding priority
 - (a) Passengers holding a confirmed reservation will always be boarded before any passenger not holding a confirmed reservation or not entitled to a firm reservation.
 - (b) Passengers holding a confirmed reservation who have fully paid a fare (including special fares, excursion fares, discounted fares-such as for children), will be boarded in the sequence in which they have presented themselves, properly documented for the flight and at the appropriate time and place, for check-in.
Exception: the following passengers cannot be left behind:
 - (i) EI crew members traveling with confirmed reservations.
 - (ii) EI employees on duty traveling with confirmed reservations.
 - (iii) Unaccompanied children (under 12 years of age)
 - (iv) Disabled passengers.
 - (v) Heads of states and other leading statesmen, official government delegations, diplomatic couriers
 - (vi) Inaugural flight invitees
 - (vii) Hardship cases, as determined by the manager on duty

- (4) written explanation of denied boarding compensation and denied boarding priorities
- (a) Compensation for denied boarding - if you have been denied a reserved seat on a carrier, you are probably entitled to monetary compensation. this notice explains the airlines obligations and the passenger's rights in case of an oversold flight, in accordance with regulations of the department of transportation.
 - (b) volunteer and boarding priorities - if a flight is oversold, no one may be denied boarding against his will until airline personnel first ask for volunteers who will give up their reservations willingly, in exchange for compensation at the choice of the airline. If there are not enough volunteers, other passengers may be denied boarding involuntarily in accordance with the following boarding priorities of carrier: passengers holding a confirmed reservation will always be boarded before any passenger not holding a confirmed reservation, or not entitled to a firm reservation. Passengers holding a confirmed reservation who have fully paid a fare (including special fares, excursion fares, discounted fares - such as for children), will be boarded in the sequence in which they have presented themselves, properly documented for the flight and at the appropriate time and place, for check-in.
Exception: The following passengers cannot be left behind:
 - (i) EI crew members traveling with confirmed reservations.
 - (ii) EI employees on duty traveling with confirmed reservations.
 - (iii) Unaccompanied children (under 12 years of age)
 - (iv) Disabled passengers.
 - (v) Heads of states and other leading statesmen, official government delegations, diplomatic couriers
 - (vi) Inaugural flight invitees
 - (vii) Hardship cases as determined by the manager on duty
 - (c) Compensation for denied boarding (involuntary) - if you are denied boarding, you are entitled to a payment of "denied boarding compensation" from the airline unless:
 - (i) You have not fully complied with the airline's ticketing, check-in, and reconfirmation requirements or you are not acceptable for transportation under

- the airline's tariff filed with the department of transportation, or
- (ii) You are denied boarding because the flight is cancelled, or
 - (iii) You are denied boarding because a smaller capacity aircraft was substituted for safety or operational reasons, or
 - (iv) You are offered accommodations in a section of the aircraft other than that specified on your ticket, at no extra charge (a passenger seated in a section for which a lower fare is charged will be given an appropriate refund)
- (d) Amount of denied boarding compensation
passengers who are eligible for denied boarding compensation must be offered a payment equal to the sum of the face values of their ticket coupons, with a cad 290.00 maximum. however, if the airline cannot arrange alternate transportation (see below) for the passenger, the compensation is doubled to cad 580.00. The value of a ticket coupon is the one way fare for the flight shown on the coupon, including any surcharge and air transportation tax, minus any applicable discount. All flight coupons, including connecting flight, to the passenger's destination or first 4-hour stopover are used to compute the compensation.
- Note: At the passenger's option, carrier may compensate the passenger with credit for future transportation on EI in lieu of monetary compensation. the amount of the transportation credit offered shall be equal to or greater than the monetary compensation due the passenger. the credit voucher shall be valid for travel on EI only within 365 days from the date of issue, and shall be non-refundable and non-transferable.
- (e) Method of payment
The airline will give to each passenger, who qualifies for denied boarding compensation, a payment by check, or cash, or MCO, or voucher for the amount specified, on the day and place the involuntary denied boarding occurs. however, if the airline arranges alternate transportation for the passenger's convenience that departs before the payment can be made, the payment will be sent to the passenger within 24 hours. The air carrier may offer free tickets in place of the cash payment. The passenger, may, however, insist on the cash payment, or refuse all compensation and bring private legal action.

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- (f) Passenger's options
Acceptance of the compensation (by endorsing the check or draft within 30 days) relieves the carrier from any further liability to the passenger caused by its failure to honor the confirmed reservations. However, the passenger may decline the payment and seek to recover damages in a court of law or in some other manner.

Rule 90 Refunds

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(a) General

(1) In case of refund, whether due to failure of carrier to provide the accommodation called for by the ticket, or to voluntary change of arrangements by the passenger, the conditions and amount of refund will be governed by carrier's tariffs.

(2) Except as otherwise provided in paragraph (f) of this rule, refund by carrier for an unused ticket or portion thereof or miscellaneous charges order will be made to the person named as the passenger in such ticket or miscellaneous charges order unless at the time of purchase the purchaser designates on the ticket or miscellaneous charges order another person to whom refund shall be made in which event refund will be made to persons so designated, and only upon delivery of the passenger coupon and all unused flight coupons of the ticket or miscellaneous charges order. A refund made in accordance with this procedure to a person representing him as the person named or designated in the ticket or miscellaneous charges order will be considered a valid refund and carrier will not be liable to the true passenger for another refund.

Exception 1: Refund in accordance with paragraph (e) below of tickets for transportation which have been issued against a credit card will be made only to the credit card account of the person to whom such credit card has been issued.

Exception 2: Refund of a ticket which has been issued pursuant to a prepaid ticket advice (PTA) will be made to the person who paid carrier for the ticket.

(3) Carrier will refuse to refund on a ticket which as been presented to government officials of a country or to carrier as evidence of intention to depart therefrom, unless the passenger establishes to carrier's satisfaction that he has permission to remain in the country or that he will depart therefrom by another carrier or conveyance.

(B) Currency

All refunds will be subject to government laws, rules, regulations, or orders of the country in which the ticket was originally purchased and of the country in which the refund is being made. Refund will be made subject to the following provisions:

(1) Voluntary refunds of tickets, miscellaneous charges orders or deposit receipts purchased in currency other than U.S. Dollars shall be made in

- currency used for such purpose, and in the country where such purchase was made. However, if the government laws, rules, regulations or orders of the country in which the ticket was originally purchased permit refunds outside that country, then such refund can be made outside that country.
- (2) Voluntary refunds of tickets, miscellaneous charges orders or deposit receipts purchased in U.S. Dollars may be made in U.S. Dollars or local currency in any country provided such refund is not prohibited by local governmental exchange control regulations point of refund.
- (C) Special handling by carrier
Carrier will make all or any individual refunds through its general accounting offices or regional sales or accounting offices and will require prior written applications for refunds to be prepared by passenger on special forms furnished by carrier.
- (D) Involuntary refunds
See also rule 80 (revised routings, failure to carry and missed connections) and rule 87 (denied boarding compensation) for the purpose of this paragraph, the term "involuntary refund" shall mean any refund to a passenger who is prevented from using the carriage provided for in his ticket because of cancellation of flight, inability of carrier to provide previously confirmed space, substitution of a different type of equipment or different class of service by carrier, missed connections, postponement or delay of flight, omission of a scheduled stop, or removal or refusal to carry under conditions prescribed in rule 25 (refusal to transport- limitations of carrier) involuntary refunds will be computed as follows:
- (1) When no portion of the trip has been made, the amount of refund will be equal to the fare paid.
- (2) When a portion of the trip has been made, the amount of refund will be:
- (a) Either an amount equal to the one-way fare less the same rate of discount, if any, that was applied in computing the original one-way fare (or on round or circle trip tickets, one-half of the round trip fare) and charges applicable to the unused transportation from the point of termination to the destination or stopover point named on the ticket or to the point at which transportation is to be resumed, via:
- (i) The routing specified on the ticket, if the point of termination was on such routing; or
- (ii) The routing of any carrier operating between such points, if the point of termination was not on the routing specified on the ticket; in such case the amount of refund will be based on the lowest fare applicable between such points; or
- (b) The difference between the fare paid and the

fare for the transportation used, whichever is higher.

Exception: when a passenger holding a ticket for carriage for a higher class of service between an origin and a destination is required by carrier to use a lower class of service for any portion of such carriage, the amount of refund will be as follows:

- (1) For one-way tickets: the difference between the fare for the higher class of service and the fare for the lower class of service between the points where the lower class service is used;
- (2) For round trip, circle trip or open-jaw tickets: the difference between 50 percent of the round trip fare for the higher class of service and 50 percent of the round trip fare for the lower class of service between the points where the lower class of service is used.

for the purpose of this exception Fares are published in the following descending order of classes of service:

- (a) First class fares applicable on jet aircraft;
- (b) First class fares applicable on propeller aircraft;
- (c) One class standard service fares;
- (d) Economy class, tourist class or coach class fares applicable on jet aircraft;
- (e) Economy class, tourist class or coach class fares applicable on propeller aircraft;
- (f) Thrift class fares applicable on jet aircraft;
- (g) Thrift class fares applicable on propeller aircraft.

The term "jet aircraft" as used above means A-300, BAC-111, B-707, B-720, B-720B, B-727, B-737, B-747, Caravelle Convair 600, Convair 880, Convair 990, Comet 4, Comet 4-C, DC-8, DC-9, DC-10, Ilyushin IL-62, L-1011, Tupolev TU-114 and VC-10.

(E) Voluntary refunds

For the purpose of this paragraph, the term "voluntary refund" shall mean any refund of a ticket or portion thereof other than an involuntary refund, as described in paragraph (d) of this rule. Voluntary refunds shall be computed as follows:

- (1) If no portion of the ticket has been used, refund will be the full amount of the fare paid, less any applicable service charge and communication expenses, (see rule nos. 60 (reservations) and 65 (tickets)); or
- (2) If a portion of a ticket has been used, refund will be made in an amount equal to the difference, if any, between the fare paid and the applicable fare between the points between which the ticket has been used, less any applicable service charge and communication expenses. (see rule nos. 60 (reservations) and 65 (tickets))
- (3) When the refunding of any portion of a ticket would result in the use of such ticket between any points where the carriage of traffic is prohibited, the refund, if any, will be determined as if such ticket had been used to a point beyond which would not result in the violation of carrier's operating rights or privileges. The passenger will be refunded the difference between the fare paid from the point of origin to such farther point and the total fare paid, less any applicable charges.
- (4) A penalty for voluntary cancellation shall not apply and the total amount paid shall be refunded if such cancellation is made after an increase in the fare is made applicable between the time of the initial payment and the date of travel.

(F) Lost ticket

The following provisions will govern refund of a lost ticket or unused portion thereof:

- (1) When a lost ticket or portion thereof is not found, refund as stipulated will be made upon receipt of proof of loss satisfactory to carrier and after receipt of written request for refund from the passenger. Refund will only be made provided that the lost ticket or portion thereof has not been honored for transportation, or refunded, upon surrender by any person prior to the time the refund is made and further provided that the passenger agrees to indemnify and hold carrier harmless against any and all loss, damage, claim or expense, including without limitation, reasonable attorney fees, which carrier may suffer or incur by reason of the making of such refund and/or the subsequent presentation of said ticket(s) for transportation or refund of any other use whatsoever.
Exception: Carrier will not refund lost tickets less than six months after the expiration date of the lost ticket.
- (2) The foregoing provisions shall also apply to lost

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miscellaneous charges order, deposit receipts and
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Rule 105 Acceptance of Pets and Animals

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(A) Acceptance of pets and animals

Animals/pets can be booked on direct flights between Ireland and New York, Boston, Chicago, Washington and Orlando on Aer Lingus flights only. All animals will be transported in the cargo hold. At time of booking, Aer Lingus reservation staff must be informed if you plan to travel with a pet and or animal. Separate procedures apply for passengers travelling with service animals (see eye dogs) due to industry reports of serious damage to aircraft as a result of dogs becoming loose in aircraft holds, the following breeds of dogs are not to be carried under any circumstances on any Aer Lingus Aircraft.

Akita
Dog
Argentino
Fila Brazillero
Mastiff
Pit Bull
Tosa

Travelling from USA:

Pet Express will make the arrangement to ship your pet(s) to Ireland on behalf of Aer Lingus, contact pet express at 1-866-pet-move or visit their website at petexpress.us. Final transit destination for animals/pets transported from North America by Aer Lingus is Dublin. Please note: animals cannot be shipped from the USA on Fridays or Saturdays.

Travelling from Ireland:

Pets (cats and dogs only) can be booked as excess baggage by contacting Aer Lingus reservations. there is a EUR 160 per flight sector per crate payable at the airport on the day of departure. if the passenger is not travelling with the animal, or for the carriage of any animal other than household pets, they will be booked as cargo. bookings will only be confirmed at the earliest 14 days prior to travel.

Note: EI does not accept animals/pets on flights to/from Canada. This is due to EI codeshare operation and flights are not direct.

(B) General conditions of acceptance

- (1) Pets, limited to dogs, cats and household birds, when properly crated and accompanied by valid health and rabies vaccination certificate, entry permits and other documents required by countries of entry or transit will be accepted for carriage subject to the requirements as shown below.
- (2) Pets will be accepted as baggage only when

accompanied by a passenger traveling on the same aircraft.

- (3) Advance arrangements must be made.
- (4) The passenger must make all arrangements and assume full responsibility for complying with any applicable laws. Customs, and/or other government regulations, requirements or restrictions of the country, state or territory to which the animal is being transported.
- (5) The passenger must assume all financial obligations involved in transporting the animal, including but not limited to the cost of obtaining vaccinations, health certificates, quarantine charges, etc.
- (6) Acceptance is subject to the availability of space at departure time.
- (7) The animal will be transported in the cargo compartment.
- (8) The animal must be harmless, inoffensive odorless, and require no attention during transit.
- (9) Environmental conditions must pose no hazard to the safety or comfort of the animal.
- (10) Animals will not be accepted as checked baggage for interline carriage.

(C) Containers

- (1) The animal must be confined in a cage or container subject to inspection and approval by EI prior to acceptance.
- (2) The passenger is responsible for insuring that the container meets all governmental requirements for the safe and humane transportation of the animal being transported.
- (3) The container cannot exceed 21 inches in length, 13 inches in width and during takeoff and landing must collapse to a maximum of 9 inches of height if transported in the passenger cabin.
- (4) The maximum outside linear dimensions of the container checked as baggage may not exceed 97 inches.
- (5) Only one container is permitted in passenger cabin per passenger.
- (6) Containers must be leak proof.

(D) Pets in the passenger cabin

All animals will be transported in the cargo hold.

(E) Charges

- (1) (Except for certified service animals trained to assist the disabled) the animal and its container will not be included in determining the free baggage allowance and will always be subject to a charge as follows of EUR 160.00 per flight sector per crate payable at the airport on the day of departure.
- (2) If the animal is not called for within 6 hours after arrival at destination, a storage charge of USD 20.00/cad 27.00 per day, or a fraction thereof, will be assessed.

Rule 115 Baggage

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- (A) Checked baggage
 - (1) Nothing contained in this tariff shall entitle a passenger to have his baggage checked on a journey for which carrier does not offer facilities for checking of baggage.
 - (2) Upon delivery to carrier of the baggage to be checked, carrier will insert in the ticket the number of pieces and weight of the checked baggage (which act shall constitute the issuance of the baggage check); in addition carrier will issue for identification purposes only, a baggage (claim) tag for each piece of baggage so delivered and covered by the baggage check. All checked baggage must be properly packed in suitcases or similar containers in order to ensure safe carriage with ordinary care in handling.
- (B) Movement of baggage
Checked baggage will be carried in the same aircraft as the passenger unless such carriage is deemed impractical by carrier in which event carrier will move the baggage in the next preceding or subsequent flight on which space is available.
- (C) Inspection by carrier
Carrier has the right, but not the obligation to verify in the presence of the passenger the contents of his baggage, and, in the case of unaccompanied baggage, to open and examine such baggage whether or not the passenger is present. The existence or exercise of such right shall not be construed as an agreement, expressed or implied, by carrier to carry such contents as would otherwise be precluded from carriage.
- (D) Dangerous, damageable or unsuitable baggage
Passenger must not include in his/her baggage articles which are likely to endanger the aircraft, persons or property, which are likely to be damaged by air carriage or which are unsuitably packed, or the carriage of which is forbidden by any applicable laws, regulations or orders of any state to be flown from, into, or over. If the weight, size or character of baggage renders it unsuitable for carriage on the aircraft, carrier, prior to or at any stage of the journey, will refuse to carry the baggage.
the following articles will be carried as baggage only with the prior consent of an arrangement with carrier, in accordance with carrier's regulations:
 - (1) Firearms
 - (a) Firearms will be accepted only when unloaded and suitably packed and when checked for carriage in the baggage or other compartment of the aircraft not accessible to the passenger.

- (b) At the time of check-in, firearm(s) will be surrendered and the passenger will be required to make a written or verbal declaration that the firearm(s) as surrendered is safe for transportation.
 - (c) When firearms used for sport purposes are carried on the aircraft, entry permits shall be in the possession of the passenger for the country or countries of transit and destination.
Exception: An authorized person performing a duty on board an aircraft, such as a law enforcement officer or diplomatic courier, may be permitted to retain custody of his firearm and ammunition upon duly identifying himself at the time of check-in.
- (2) Explosives munitions, corrosives and articles which are easily ignited.
Small arms ammunitions shall be accepted only for carriage in the baggage/cargo compartments of the aircraft and only with prior approval of the carrier as follows:
- (a) Small arms ammunition for sporting purposes in quantities not exceeding 5 kilograms (11 lbs.) Gross weight per passenger, securely packaged for personal use, excluding those with explosive or incendiary projectiles.
 - (b) Small arms ammunition for sporting purposes, excluding those with explosive or incendiary projectiles, in quantities exceeding 5 kilograms (11 lbs.) Gross weight but not exceeding 55 lbs. (25 kgs.) Gross weight per passenger for personal use. When such ammunition is carried, a written declaration shall be made by the passenger confirming that the ammunition is packed in a strong outside container made of wood, metal or fiberboard, and that the ammunition inside the container is protected against shock and secured against movement. The declaration shall also confirm that the passenger is not carrying more than a total of 55 lbs. (25 kgs.) Gross weight.
- (3) Liquids
- (4) Live animals including birds and reptiles, other than pets, dogs trained to lead the blind and dogs trained to assist the deaf.
- (5) Photoflash bulbs when appropriately marked and contained in the original package of the manufacturer.
- (6) Compressed gases
Flammable, non-flammable and poisonous; corrosives such as acids and wet batteries; flammable liquids and solids (such as matches, lighter fuels, rubbing alcohol); oxidizing materials; poisons; radioactive materials; and other restricted

- articles (such as offensive or irritating materials)
- (E) Free baggage allowance/excess baggage charges for adult passengers
- (1) Weight two-piece concept
The free baggage allowance, including checked and unchecked baggage of each passenger paying the economy or business relax class fare, except as otherwise provided, any number of pieces are accepted as long as the overall weight does not exceed the weight of 23 kg/51 lb (40 kg/88 lbs for star class passengers) according to the point of departure and destination. The overall measurement of each check-in piece (length width height) must be less than 158 cm and weigh less than 32 kg (this is for safe working conditions for all baggage agents) the excess baggage charge (more than 23 kg/51 lbs and up to 32 kg/71 lbs) per kg one way shall amount to: 15 EUR/15 cad (flight ex Canada)
- (2) Cabin baggage
Baggage is restricted to one piece per passenger. the maximum dimensions for a cabin bag are 56 cms x 45 cms x 25 cms or 22 in x 18 in 10 in. Baggage must weigh under 10 kgs/22 lbs (or 7 kgs/15 lbs for Aer Lingus regional flights) and be small enough to fit in overhead bins or under the passenger's seat. Additional small items (cameras, personal stereos, overcoats, handbags) are allowed. Flights departing the USA are subject to TSA security rules. Details of these rules can be found by clicking here: tsa.gov. passengers in row 1, or at an emergency exit, must store baggage in an overhead bin. On account of space restrictions and security, only one item of hand baggage per passenger is permitted. according to EU regulation 1546/2006 all passengers departing from airports in the European union and Switzerland (including connecting flights) are only allowed to transport liquids, pressurized containers, pastes, lotions and other gel-like substances up to a maximum amount of 100 ml per item in their hand baggage. Essential is the maximum filling amount printed on the container. All of these single containers must be packed in one transparent, re-sealable plastic bag with a capacity not greater than 1 liter. Only one plastic bag per person is allowed. Special rules apply to prescribed medication and baby food, which can be obtained through the service center of the airline. Some non-EU states have adopted the same regulations. Further information is available through the service center of the airline.
- (3) Free baggage allowance for involuntarily rerouted passengers
Involuntarily rerouted passengers will receive the free baggage allowance applicable to the class of

service for which tickets were originally issued, regardless of whether such passengers are subsequently transferred to a different class of service.

- (F) Free baggage allowance for children
Children are only allowed one piece 10 kg. of baggage to be carried (one -piece concept) apart from that, the provisions and charges as set out in (e)(1) shall apply accordingly.
- (G) Combination of free baggage allowances
Where two or more passengers traveling as one party to a common destination or point of stopover by the same flight, present themselves and their baggage for traveling at the same time and place, they shall be permitted a total free baggage allowance equal to the combination of their individual free baggage allowances.
- (H) Special conditions for bicycles
 - (1) Aer Lingus will carry bicycles and tandem bicycles as checked baggage. A maximum of 1 bicycle per person. For flights between Ireland and North America bicycles are part of the free allowance, normal excess baggage rates apply if the passenger carries excess to the free allowance. There is no charge for bicycles for passengers traveling in business class. Aer Lingus permits passengers to travel with bicycles where there is no space available. A maximum of 6 bicycles can be booked on any aircraft. To book the bicycle the passenger must contact their local reservations office. To pack bicycles passengers are advised to remove the front wheel and secure it to the frame, lower the handlebars and saddle and place in line with the frame and invert the pedals.
 - (2) Bicycles must be registered with the airline prior to the date of travel and packaged before they are checked in. We recommend a bike box or other sturdy container as suitable packaging. Bicycles with an auxiliary engine are deemed to be hazardous items and excluded from carriage. however bicycles powered by an electric motor and equipped with a battery can be transported. For the carriage of one bicycle, a baggage charge of EUR 40 or equivalent shall apply.
- (I) Special conditions for snow skiing equipment
For flights between Ireland and North America skis are part of free allowance, normal excess baggage rates apply if the passenger carries excess to the free allowance. There is no charge for skis for passengers travelling in business class.
- (J) Special conditions for golfing equipment
Aer Lingus will carry golf bags as checked baggage: golfing equipment may consist of one golf bag containing golf clubs and golf equipment. A maximum of 1 golf bag per person is allowed. On us flights where the piece concept is applied and golfing equipment is within the passenger's normal baggage allowance, there is no extra charge. If the golfing equipment is in

addition to the passenger's baggage allowance, normal excess baggage charges using the piece concept apply. there is no charge for golf bags for passengers travelling in business class.

- (K) Special conditions for diving equipment
Diving equipment must be registered with the airline prior to the date of travel. Belts must be transported without the lead diving weights and compressed-air bottles must be empty. Diving lamps must be carried as hand luggage, with the battery or bulbs removed. One set per passenger of diving equipment shall be assessed a special sports baggage charge for diving equipment of EUR 30.00/USD 35.00/CAD 45.00 with a maximum of 15 kgs.
- (L) Special conditions for other sports equipment
- (1) Sports equipment/baggage is deemed to be special baggage and must, with the exception of golf equipment and other special/sports baggage as indicated by the airline, be registered in advance and packed separately. The airline advises passengers to check in sports baggage in sturdy packaging. It must be recognizable as such at the check-in desk. Charges for other sports equipment are available on request.
- (2) Carriage of sports equipment
The maximum weight allowable for carriage of sports equipment is 15kgs/33lbs. Normal excess baggage rates apply if the passenger carries excess to this maximum allowance.
- fishing equipment
Aer Lingus will carry fishing equipment as checked baggage. Fishing equipment includes the fishing rod, case and tackle basket. For flights between Ireland and North America/Canada fishing equipment is part of the free allowance, normal excess baggage rates apply if the passenger carries excess to the free allowance.
There is no charge for fishing equipment for passengers traveling in business class.
- surf boards
Aer Lingus will carry surf boards as checked baggage:
For flights between Ireland and North America/Canada surfboard is part of the free allowance, normal excess baggage rates apply if the passenger carries excess to the free allowance.
There is no charge for surf boards for passengers travelling in business class.
please note that surf boards must not exceed 2.77m in length (approx. 110 inches) and must be packed in cushioning material such as bubble wrapping so as to protect them against damage.
- wind surf equipment
Aer Lingus will carry surf equipment as checked baggage:
For flights between Ireland and North America/Canada wind surf equipment is part of the free allowance, normal excess baggage rates apply

if the passenger carries excess to the free allowance.

There is no charge for wind surf equipment for passengers travelling in business class.

No item may exceed 2.77m in length (110 inches) wind surfing equipment must be packed to avoid damage.

Give sufficient time at check in for security and handling procedures. All items must be packed so as to protect them against damage and avoid damage to other items of baggage.

Snow boards

Aer Lingus will carry snow boards as checked baggage:

For flights between Ireland and North America/Canada snow boards are part of free allowance, normal excess baggage rates apply if the passenger carries excess to the free allowance.

There is no charge for snow boards for passengers travelling in business class.

sports guns

Aer Lingus will carry sports guns and ammunition cartridges subject to the following:

- * Sport guns are to be dismantled.
- * Sports guns when dismantled are to be loaded with checked baggage.
- * Sport guns, ammunition and cartridges must be packed separately from other baggage.
- * Sport guns, ammunition and cartridges must be available for inspection by security.
- * Ammunition is limited to 5kg per passenger and must be packed in containers of wood, metal, or fireboard with the contents protected against any movement.
- * Subject to an extra charge for flights within Europe.

Fees for sports guns and ammunition

For flights to/from North America/Canada sports guns and ammunition may be carried under the normal baggage allowance.

gas cigarette lighters are prohibited on all flights to and from the USA/Canada.

- (M) Collection of excess weight/oversize and/or additional piece charges

At the passenger's option, excess weight, oversize and/or additional piece charges will be payable either at the point of origin for the entire journey to final destination, or at the point of origin to the point of stopover, in which event, when carriage is resumed, charge will be payable from the point stopover to the next point or destination. When on a journey for which a through excess baggage ticket has been issued there is an increase in the amount of excess baggage carried, carrier will issue a separate excess baggage ticket for such increase and collect charges to destination or a stopover point as the case may be.

- (N) Payment of charges

carrier will not be obligated to carry baggage until the passenger has paid all applicable charges or has complied with credit arrangements established by carrier.

- (O) Excess weight/oversize and/or additional piece and value charges on rerouting or cancellations when a passenger is rerouted or his carriage cancelled, the provisions which govern with respect to the payment of additional fares or the refunding of fares shall likewise govern the payment of the refunding of excess weight charges and the payment of excess value charges, but no refund of value charges will be made when a portion of the carriage has been completed.
- (P) Checking of baggage by carrier
Except as otherwise provided in this rule, each participating carrier will upon presentation by a fare-paying passenger of a valid ticket covering transportation over the lines of such carrier and one or more other participating carriers, check personal property which is tendered by the passenger for transportation as baggage when tendered at the city or airport office designated by the carrier, and within the times prescribed by such carrier, but no participating carrier will check property so tendered:
- (1) Beyond the destination, or not on the routing, designated on such ticket;
 - (2) Beyond a point of stopover;
 - (3) Beyond a point of transfer to any other carrier, if the passenger has declared a valuation in excess of the amount specified in paragraph (j) of this rule except between points where through interline service is provided without change of aircraft by two or more participating carriers; and provided further, that or will check such baggage beyond a point of transfer to international carriers;
 - (4) Beyond a point which the passenger holds no reservation;
 - (5) Beyond a point at which the passenger is to transfer to a connecting flight, and such flight is scheduled to depart from a different airport than that at which the passenger is scheduled to arrive at such point;
 - (6) Beyond a point at which the passenger desires to resume possession of such property or any portion thereof; or
 - (7) Beyond a point beyond which all applicable charges have not been paid;
 - (8) (Applicable only for through transportation) to a point to which the passenger holds no reservation, unless the passenger's name or initials are on the outside of such baggage.
- (Q) Delivery of checked baggage by carrier
- (1) Checked baggage will be delivered to the bearer of the baggage check upon payment of all unpaid sums due carrier under contract of carriage and upon return to carrier of the baggage (claim) tag(s) issued in connection with such baggage. Carrier

- is under no obligation to ascertain that the bearer of the baggage check and baggage (claim) tag is entitled to delivery of the baggage, and carrier is not liable for any loss, damage or expense arising out of or in connection with such delivery of the baggage. Except as otherwise provided in paragraph (3) herein, delivery will be made at the destination shown in the baggage check.
- (2) If the provisions of paragraph (1) above, are not completed with by a person claiming the baggage, carrier will deliver the baggage only on the condition that such person establishes to carrier's satisfaction his rights thereto, and if required by carrier, such person shall furnish adequate security to indemnify carrier for any loss, damage or expense which may be incurred by carrier as a result of such delivery;
 - (3) At the request of the bearer of the baggage check and baggage (claim) tag(s), checked baggage will be delivered at the place of departure or an intermediate stopping place upon the same condition provided for in paragraph (1) hereof, unless precluded by government regulations, or unless time and circumstances do not permit. In delivering baggage at the place of departure or at any intermediate stopping place, carrier shall be under no obligation to refund any charge paid.
 - (4) Acceptance of baggage by the bearer of the baggage check and baggage (claim tag(s) without written complaint at the time of delivery is presumptive evidence that the baggage has been delivered in good condition and in accordance with the contract of carriage.
- (R) Unless otherwise provided, the rules of the convention For the unification of certain rules for international carriage by air (Montreal convention), as revised on May 28, 1999, shall apply in their entirety in case of baggage liability.

Rule 116 Interline Baggage Acceptance

Issued: October 26, 2019

Effective: October 27, 2019

(Effective to/from Canada for tickets issued on/after April 1, 2015)

- (A) Applicability
this rule is applicable to all interline itineraries issued on a single ticket whose origin or ultimate ticketed destination is in Canada.
it establishes how EI will determine which carrier's baggage rules apply to any passenger's entire interline Itinerary.
- (B) General
For the purposes of interline baggage acceptance:
 - (1) The carrier whose designator code is identified on the first segment of the passenger's interline ticket will be known as the selecting carrier.
 - (2) Any carrier who is identified as providing interline transportation to the passenger by virtue of the passenger's ticket will be known as a participating carrier.
- (C) Baggage rule determination by selecting carrier
 - (1) Checked baggage
The selecting carrier will:
 - (a) Select and apply its own baggage rules as set out in its tariff to the entire interline itinerary; or
 - (b) Select the most significant carrier, as determined by IATA resolution 302 and conditioned by the Canadian transportation agency, in order for that carrier's baggage rules, as established in its tariff, to apply to the entire interline itinerary.

The carrier identified by means of a) or b) will be known as the selected carrier.
 - (2) Carry-on baggage
Each operating carrier's carry-on baggage allowances will apply to each flight segment in an interline itinerary. notwithstanding, the carry-on baggage charges that will apply to the entire interline itinerary will be those of the selected carrier.
- (D) Baggage rule application by participating carrier
where EI is not the selected carrier on an interline itinerary but is a participating carrier that is providing transportation to the passenger based on the ticket issued, EI will apply as its own the baggage rules of the selected carrier throughout the interline itinerary.
- (E) Disclosure of baggage rules
Summary page at the end of an online purchase and e-ticket disclosure
 - (1) For baggage rules provisions related to a passenger's 1st and 2nd checked bag and the passenger's carry-on baggage (i.e. the passenger's "standard" baggage allowance), when the carrier

sells and issues a ticket for an interline itinerary, it will disclose to the passenger on any summary page at the end of an online purchase and on the passenger's itinerary/receipt and e-ticket at the time of ticketing the baggage information relevant to the passenger itinerary as set out in paragraph 2 below. the disclosed information will reflect the baggage rules of the selected carrier.

- (2) The carrier will disclose the following Information:
- (a) Name of the carrier whose baggage rules apply;
 - (b) Passenger's free baggage allowance and/or applicable fees;
 - (c) Size and weight limits of the bags, if applicable;
 - (d) Terms or conditions that would alter or impact a passenger's standard baggage allowances and charges (e.g. frequent flyer status, early check-in, pre-purchasing baggage allowances with a particular credit card);
 - (e) Existence of any embargoes that may be applicable to the passenger's itinerary; and,
 - (f) Application of baggage allowances and charges (i.e. whether they are applied once per direction or if they are applicable at each stopover point)
- (3) The carrier will provide this information in text format on the passenger's e-ticket confirmation. any fee information provided for carry-on bags and the first and second checked bag will be expressed as specific charges (i.e., not a range)

web site disclosure

The carrier will disclose on its web site, in a convenient and prominent location, a complete and comprehensive summary of all the carrier's own baggage rules, including information concerning:

- (a) The maximum weight and dimensions of passenger bags, if applicable, both checked and unchecked;
- (b) The number of checked and unchecked passenger bags that can be transported and the applicable charges;
- (c) Excess and oversized baggage charges;
- (d) Charges related to check in, collection and delivery of checked baggage;
- (e) Acceptable and charges related to special items, e.g. Surf boards, pets, bicycles, etc.;
- (f) Baggage provisions related to prohibited or unacceptable items, including embargoes;
- (g) Terms or conditions that would alter or impact the baggage allowances and charges applicable to Passengers (e.g.frequent flyer status, early check in, pre-purchasing baggage allowances with a particular credit card); and,
- (H) Other rules governing treatment of baggage at Stopover points, including passengers subject to

Special baggage allowances or charges etc.

(F) Definitions

"Airline designator code"

An identification code comprised of two-characters which is used for commercial and traffic purposes such as reservations, schedules, timetables, ticketing, tariffs and airport display systems. airline designators are assigned by IATA. when this code appears on a ticket, it reflects the carrier that is marketing the flight, which might be different from the carrier operating the flight.

"Baggage rules"

The conditions associated with the acceptance of baggage, services incidental to the transportation of baggage, allowances and all related charges. for example, baggage rules may address the following topics:

- . The maximum weight and dimensions of passenger bags, if applicable, both checked and unchecked;
- . The number of checked and unchecked passenger bags that can be transported and the applicable charges;
- . Excess and oversized baggage charges;
- . Charges related to check-in, collection and delivery of checked baggage;
- . Acceptance and charges related to special items, e.g. Surfboards, pets, bicycles, etc;
- . Baggage provisions related to prohibited or unacceptable items, including embargoes;
- . Terms or conditions that would alter or impact the baggage allowances and charges applicable to passengers (e.g. Frequent flyer status, early check-in, pre-purchasing baggage allowances with a particular credit card); and,
- . Other rules governing treatment of baggage at stopover points, including passengers subject to special baggage allowances or charges, etc.

"Interline agreement":

An agreement between two or more carriers to co-ordinate the transportation of passengers and their baggage from the flight of one air carrier to the flight of another air carrier (through to the next point of stopover)

"Interline itinerary":

All flights reflected on a single ticket involving multiple air carriers. only travel on a single ticket is subject to the agency's approach provided the origin or the ultimate ticketed destination is a point in Canada.

"Interline travel":

Travel involving multiple air carriers listed on a single ticket that is purchased via a single transaction.

"Single ticket":

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A document that permits travel from origin to destination. it may include interline/code-share and intra-line segments. it may also include end-to-end combinations (i.e., standalone fares that can be bought separately but combined together to form one price)

"Summary page at the end of an online purchase":

A page on a carrier's web site which summarizes the details of a ticket purchase transaction just after the passenger has agreed to purchase the ticket from the carrier and has provided a form of payment.

"Ultimate ticketed destination":

In situations where a passenger's origin is a non-Canadian point and the itinerary includes at least one stop in Canada, as well as at least one stop outside Canada. if the stop in Canada is the farthest checked point and the stop is more than 24 hours, the agency would consider the ultimate ticketed destination to be Canada.

Carrier definitions (various)

"down line carrier ":

Any carrier, other than the selecting carrier, who is identified as providing interline transportation to the passenger by virtue of the passenger's ticket.

"Marketing carrier":

The carrier that sells flights under its code.

"Most significant carrier (MSC)":

Is determined by a methodology, established by IATA (resolution 302), which establishes, for each portion of a passenger's itinerary where baggage is checked through to a new stopover point, which carrier will be performing the most significant part of the service. for travelers under the resolution 302 system, the baggage rules of the MSC will apply. for complex itineraries involving multiple checked baggage points, there may be more than one MSC, resulting in the application of differing baggage rules through an itinerary.

"Most significant carrier (MSC)-IATA resolution 302 as Conditioned by the agency":

In this instance, the MSC is determined by APPLYING IATA resolution 302 methodology as conditioned by the agency. the agency's reservation has stipulated that only a single set of baggage rules may apply to any given interline itinerary. the aim of the agency's reservation is to allow the selecting carrier to use the MSC methodology to determine which carrier's baggage rules apply to an international interline itinerary to or from Canada, while reinforcing the role of tariffs in the determination of which carrier's rules apply.

"Operating carrier":

The carrier that operates the actual flight.

"Participating carrier(s)":

includes both the selecting carrier and down line

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carriers who have been identified as providing interline transportation to the passenger by virtue of the passenger's ticket.

"Selected carrier":

The carrier whose baggage rules apply to the entire interline itinerary.

"Selecting carrier":

The carrier whose designator code is identified on the first segment of the passenger's ticket at the beginning of an itinerary issued on a single ticket whose origin or ultimate destination is in Canada.

Rule 130 Application of Fares

Issued: October 26, 2019

Effective: October 27, 2019

(A) General

- (1) Where a local and joint fare is specifically published via the desired routing from point of origin to point of destination, such fare is applicable over such route notwithstanding that it is higher or lower than the combination of intermediate fares via such routing.
- (2) Fares apply only for transportation in the types of aircraft and their seating configurations as specified in aircraft type and seating configuration tariff no. ts-2, issued by airline tariff publishing company, agent, of the classes of service and aircraft stated in connection with fares governed by this tariff.

(B) Round trip fares

When a ticket is purchased before the transportation commences or is reissued according to rule 90 (refunds and rerouting), the fare applicable to a round trip between two (2) points over the lines of one or more carrier(s) will be:

- (1) When specifically published via the desired routing, the applicable round trip fare published by or on behalf of such carrier(s)
- (2) When not specifically published via the desired routing, the sum of the one way fares applicable to the respective one way segments or the sum of the round trip segment fares if these fares are published.

(C) Circle trip fares

Except as provided below, when a ticket is purchased before the transportation commences or is reissued according to rule 90 (refunds and rerouting), the fare applicable to a circle trip via participating carriers or partly via participating carriers and partly via other scheduled air carriers and national air taxi conference members will be for the portion of carriage via one or more participating carriers as follows: the sum of 50 percent of the applicable round trip fares for the respective sections, constructed from the point of origin via the route of travel that produces the lowest fare for the circle trip for the class of service used.

(D) Combinability

- (1) Fares may be combined for round trip, circle trip or open jaw travel by using 50 percent of a round trip normal fare for the outbound portion of travel, and 50 percent of another round trip normal fare for the return portion of travel.
- (2) When combining normal fares with other normal fares the more restrictive rule applies.
- (3) Reservations and ticketing time limits apply to The entire trip.
- (4) Minimum/maximum stay provisions apply to the

- entire trip.
- (5) Time of travel and stopovers apply for each segment flown.
- (6) Promotional fares may not be combined.
- (E) Circle trip/round trip maximum
If the fare constructed for a routing exceeds the fare for a circle trip or round trip constructed from the same point of origin which would include such routing, the circle trip or round trip fare shall apply.
- (F) Construction of fares
when the fare between any two points is not specifically published via the desired routing, such fare shall be constructed by combining those fares, applicable via the desired routing from the passenger's point of origin to the passenger's point of destination, provided travel is via the point(s) over which the fares have been combined, which produces the lowest fare for the class of service used.
- (G) Group requirements
- (1) when special group fares are available, the group must travel together on the same aircraft on all segments of the trip. however, when lack of seating accommodations or other operating conditions make it impossible to travel as a single group, arrangements can be made for some members of the group to be carried on proceeding flights.
- (2) In order to secure reservations when booking a group, a non-refundable deposit is required to block the group space check with local reservations office for details.
- (3) 60 (sixty) Days prior to departure final payment must be made.
- (4) Full payment is due no less than 30 (thirty) Days prior to departure.
- (5) Cancellation fees:
For cancellations within the group received between 89-61 days prior to outbound departure, a loss of deposit is to be applied for the seats reduced. any reduction greater than 15% of the total results in the total deposit being forfeited and the payment for the rest of the group seats must be made immediately.
- (6) Cancellations within 2 months of departure are non-refundable.

Tariff: EI1
Carrier: Aer Lingus -EI

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Rule 135 Stopovers

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No stopovers will be permitted on EI flights. Stopovers will be permitted only upon payment of the combination of applicable joint fares unless the applicable fare permits such stopover.

Rule 145 Currency Applications

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Local currency fares and charges

- (1) Fares and related charges are expressed in the local currency of the country of commencement of transportation (COC), except those countries listed below which are expressed (A) in US dollars or (B) in Euro:

(A)

Afghanistan	Lebanon
Angola	Liberia
Anguilla	Madagascar
Antigua and Barbuda	Malawi
Argentina	Maldives
Bahamas	Mexico
Bangladesh	Mongolia
Barbados	Montserrat
Belize	Nicaragua
Bermuda	Nigeria
Bolivia	Palestinian Territory
Bonaire	Panama
Brazil	Paraguay
Burundi	Peru
Cambodia	Philippines
Cayman Islands	Rwanda
Chile	Saba
Colombia	Saint Eustatius
Congo, Dem. Rep. of	Saint Kitts
Costa Rica	and Nevis
Cuba	Saint Lucia
Dominica	Saint Vincent and
Dominican Republic	The Grenadines
Ecuador	Sao Tome and
El Salvador	Principe
Eritrea	Sierra Leone
Ethiopia	Somalia
Gambia	Suriname
Ghana	Tanzania, United
Grenada	Republic of
Guatemala	Timor Leste
Guinea	Trinidad and
Guyana	Tobago
Haiti	Uganda
Honduras	Ukraine
Indonesia	United States
Iraq	and U.S. Territories
Israel	Uruguay
Jamaica	Venezuela
Kenya	Viet Nam
Laos	Zambia
	Zimbabwe

(B)

Albania
Armenia
Austria

Azerbaijan
Belarus
Belgium
Bosnia and Herzegovina
Bulgaria
Cape Verde
Croatia
Cyprus
Estonia
Finland
France except French Polynesia
(including Wallis and Futuna)
New Caledonia (including Loyalty Islands)
Georgia
Germany
Greece
Ireland
Italy
Kyrgyzstan
Latvia
Lithuania
Luxembourg
Macedonia (FYROM)
Malta
Moldova, Republic of Monaco
Montenegro
Netherlands
Portugal
Romania
Russia
Serbia
Slovakia
Slovenia
Spain
Tajikistan
Turkey
Turkmenistan
Uzbekistan

- (2) All add-ons shall be established in the currency of the country concerned, or where agreed, in U.S. dollars or in Euro or in any other currency.

Combination of local currency fares

To combine two or more local currency fares, convert all local currency fares into the currency of the country of commencement of transportation.

Step 1: (a) Establish the NUC amount for each local currency fare by dividing the local currency fare by the applicable IATA Rate of Exchange (ROE) shown in the Currency Conversion Table below for the country in which the currency is denominated.

(b) Calculate the resultant amount to two decimal places, ignoring any further decimal places.

Step 2: Add the resultant NUC amounts for the sectors involved.

Step 3: (a) Established the through local currency

- fare by multiplying the total NUC amounts (derived from Steps 1, 2, and 3 above) by the IATA Rate of Exchange (ROE) shown in the currency conversion table below for the country of commencement of travel.
- (b) Calculate the resultant amount of one decimal place beyond the number of decimal places shown next to the local currency in the conversion table below, ignoring any further decimal places.
 - (c) Round up to the next higher rounding unit shown next to the local currency in the currency conversion table, unless otherwise indicated.

Exception: When an international ticket is comprised of all domestic fare components, but within different countries, the provisions outlines above shall apply.

Other Charges

Other charges shall be separately converted to the currency of the country of sale using the Bankers' Selling Rate using the rounding units shown next to other charges in the currency conversion table.

MCOs for unspecified transportation and PTAs.

MCOs for unspecified transportation and PTAs when honored for payment of Air transportation shall be subject to the provisions of Rule 75 (Currency of Payment). The country of payment of the PTA or MCO shall be considered the country of original issue and determine construction Rules to apply.

Currency Table

For IATA Rate of Exchange (ROE) currency conversion table see pages 259-275.

Local Currency Rounding Table

For those countries where fares are expressed in USA and the USD is not the local currency; see pages 280-Q thru 282.

Currency Table

Abu Dhabi

(See United Arab Emirates)

Afghanistan

US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1

Albania

Euro	EUR	ROE:.908104	Note -
Round Up: Local Currency - 1			Other Charges - 0.01

Algeria

Algerian Dinar	DZD	ROE:120.675876	Note -
Round Up: Local Currency - 1			Other Charges - 1

American Samoa

US Dollar	USD	ROE:1.0	Note -
Round Up: Local Currency - 1			Other Charges - 0.1

Angola

US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1

Anguilla

US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1

Antigua and Barbuda

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US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Argentina			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Armenia			
Euro	EUR	ROE:.908104	Note E
Round Up: Local Currency - 1			Other Charges - 0.1
Aruba			
Aruban Guilder	AWG	ROE:1.8000000	Note -
Round Up: Local Currency - 1			Other Charges - 1
Australia			
Australian Dollar	AUD	ROE:1.468910	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Austria			
Euro	EUR	ROE:.908104	Note -
Round Up: Local Currency - 1			Other Charges - 0.01
Azerbaijan			
Euro	EUR	ROE:.908104	Note E
Round Up: Local Currency - 1			Other Charges - 0.1
Bahamas			
US Dollar	USD	ROE:1.0	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Bahrain			
Bahraini Dinar	BHD	ROE:.376100	Note -
Round Up: Local Currency - 1			Other Charges - 1
Bangladesh			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Barbados			
US Dollar	USD	ROE:1.0	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Belarus			
Euro	EUR	ROE:.908104	Note E
Round Up: Local Currency - 1			Other Charges - 0.1
Belgium			
Euro	EUR	ROE:.908104	Note -
Round Up: Local Currency - 1			Other Charges - 0.01
Belize			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Benin, Rep. Of			
CFA Franc	XOF	ROE:595.677380	Note -
Round Up: Local Currency - 100			Other Charges - 100
Bermuda			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Bhutan			
NGULTRUM	BTN	ROE:71.969032	Note -
Round Up: Local Currency - 1			Other Charges - 1
Bolivia			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Bonaire			
US Dollar	USD	ROE:1.0	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Bosnia and			

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Herzegovina			
Euro	EUR	ROE:.908104	Note E
Round Up: Local Currency - 1			Other Charges - 0.01
Botswana			
PULA	BWP	ROE:11.113232	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Brazil			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
British Virgin Islands			
US Dollar	USD	ROE:1.0	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Brunei			
Darussalam			
Brunei Dollar	BND	ROE:1.385105	Note -
Round Up: Local Currency - 1			Other Charges - 1
Bulgaria			
Euro	EUR	ROE:.908104	Note E
Round Up: Local Currency - 1			Other Charges - 0.01
Burkina Faso			
CFA Franc	XOF	ROE:595.677380	Note -
Round Up: Local Currency - 100			Other Charges - 100
Burundi			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Cambodia			
US Dollar	USD	ROE:1.0	Note -
Round Up: Local Currency - 1			Other Charges - 1.0
Cameroon			
CFA Franc	XAF	ROE:595.677380	Note -
Round Up: Local Currency - 100			Other Charges - 100
Canada			
Canadian dollar	CAD	ROE:1.323867	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Cape Verde			
Euro	EUR	ROE:.908104	Note E
Round Up: Local Currency - 1			Other Charges - 0.1
Cayman Islands			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Central African Republic			
CFA Franc	XAF	ROE:595.677380	Note -
Round Up: Local Currency - 100			Other Charges - 100
Chad			
CFA Franc	XAF	ROE:595.677380	Note -
Round Up: Local Currency - 100			Other Charges - 100
Chile			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
China			
Yuan Renminbi	CNY	ROE:7.145291	Note -
Round Up: Local Currency - 10			Other Charges - 1
Chinese Taipei			
Dollar	TWD	ROE:31.279394	Note -
Round Up: Local Currency - 1			Other Charges - 0.5
Colombia			

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US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Comoros			
Comoro			
Franc	KMF	ROE:446.758035	Note -
Round Up: Local Currency - 100			Other Charges - 50
Congo (Brazzaville)			
CFA Franc	XAF	ROE:595.677380	Note -
Round Up: Local Currency - 100			Other Charges - 100
Congo (Kinshasa)			
US Dollar	USD	ROE:1.0	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Cook Islands			
New Zealand			
Dollar	NZD	ROE:1.568442	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Costa Rica			
US Dollar	USD	ROE:1.0	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Cote d'Ivoire			
CFA Franc	XOF	ROE:595.677380	Note -
Round Up: Local Currency - 100			Other Charges - 100
Croatia			
Euro	EUR	ROE:.908104	Note E
Round Up: Local Currency - 1			Other Charges - 0.01
Cuba			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Curacao			
Netherlands			
Antilles			
Guilder	ANG	ROE:1.790000	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Cyprus			
Euro	EUR	ROE:0.908104	Note -
Round Up: Local Currency - 1			Other Charges - 0.05
Czech			
Republic			
Czech Koruna	CZK	ROE:23.484744	Note -
Round Up: Local Currency - 1			Other Charges - 1
Denmark			
DANISH KRONE	DKK	ROE:6.773884	Note -
Round Up: Local Currency - 5			Other Charges - 1
Djibouti			
Djibouti Franc	DJF	ROE:177.721000	Note -
Round Up: Local Currency - 100			Other Charges - 100
Dominica			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Dominican			
Republic			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Ecuador			
US Dollar	USD	ROE:1.0	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Egypt			
EGYPTIAN Pound	EGP	ROE:16.560000	Note -

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Round Up: Local Currency - 1	Other Charges - 1
El Salvador	
US Dollar USD ROE:1.0	Note -
Round Up: Local Currency - 1	Other Charges - 0.1
Equatorial Guinea	
CFA franc XAF ROE:595.677380	Note -
Round Up: Local Currency - 100	Other Charges - 100
Eritrea	
US Dollar USD ROE:1.0	Note D
Round Up: Local Currency - 1	Other Charges - 0.1
Estonia	
euro EUR ROE:.908104	Note -
Round Up: Local Currency - 5	Other Charges - 0.1
Ethiopia	
US Dollar USD ROE:1.0	Note D
Round Up: Local Currency - .	Other Charges - 0.1
Eswatini	
Lilangeni SZL ROE:15.071386	Note -
Round Up: Local Currency - 10	Other Charges - 1
European M. Union	
Euro EUR ROE:.908104	Note -
Round Up: Local Currency - 1	Other Charges - 0.5
Falkland Islands	
Falkland Islands Pound FKP ROE:.818146	Note -
Round Up: Local Currency - 1	Other Charges - 0.1
Faroe Islands	
Danish Krone DKK ROE:6.773884	Note -
Round Up: Local Currency - 5	Other Charges - 0.1
Fiji	
Fiji Dollar FJD ROE:2.204261	Note -
Round Up: Local Currency - 1	Other Charges - 0.1
Finland	
Euro EUR ROE:.908104	Note -
Round Up: Local Currency - 1	Other Charges - 0.01
France	
Euro EUR ROE:.908104	Note -
Round Up: Local Currency - 1	Other Charges - 0.01
French Guiana	
Euro EUR ROE:.908104	Note -
Round Up: Local Currency - 1	Other Charges - 0.01
French Polynesia	
CFP Franc XPF ROE:108.365631	Note -
Round Up: Local Currency - 5	Other Charges - 1
Gabon	
CFA Franc XAF ROE:595.677380	Note -
Round Up: Local Currency - 100	Other Charges - 100
Gambia	
US Dollar USD ROE:1.0	Note -
Round Up: Local Currency - 1	Other Charges - 0.1
Georgia	
Euro EUR ROE:.908104	Note E
Round Up: Local Currency - 1	Other Charges - 0.1
Germany	
Euro EUR ROE:.908104	Note -
Round Up: Local Currency - 1	Other Charges - 0.01
Ghana	
US Dollar USD ROE:1.0	Note D
Round Up: Local Currency - 1	Other Charges - 0.1

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Gibraltar			
Gibraltar			
Pound	GIP	ROE:.818146	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Greece			
Euro	EUR	ROE:.908104	Note -
Round Up: Local Currency - 100			Other Charges - 10
Greenland			
Danish Krone	DKK	ROE:6.773884	Note -
Round Up: Local Currency - 5			Other Charges - 1
Grenada			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Guadeloupe			
Euro	EUR	ROE:.908104	Note -
Round Up: Local Currency - 1			Other Charges - 0.01
Guam			
US Dollar	USD	ROE:1.0	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Guatemala			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Guinea			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Guinea-Bissau			
CFA Franc	XOF	ROE:595.677380	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Guyana			
US Dollar	USD	ROE:1.0	Note -
Round Up: Local Currency - 1			Other Charges - 1
Haiti			
US Dollar	USD	ROE:1.0	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Honduras			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Hong Kong			
Hong Kong Dollar	HKD	ROE:7.841150	Note -
Round Up: Local Currency - 10			Other Charges - 1
Hungary			
Forint	HUF	ROE:299.756829	Note -
Round Up: Local Currency - 10			Other Charges - 10
Iceland			
Iceland Krone	ISK	ROE:126.754430	Note -
Round Up: Local Currency - 100			Other Charges - 10
India			
Indian Rupee	INR	ROE:71.969032	Note -
Round Up: Local Currency - 5			Other Charges - 1
Indonesia			
Indonesian Rupiah	IDR	ROE:14126.800000	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Iran, Islamic Republic of			
Iranian Rial	IRR	ROE:112807.000000	Note -
Round Up: Local Currency - 100			Other Charges - 100
Iraq			
Iraq Dinar	IQD	ROE:1199.765150	Note D

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Round Up: Local Currency - 0.1	Other Charges - 0.05
Ireland	
Euro	EUR ROE:.908104
Round Up: Local Currency - 1	Note -
Israel	Other Charges - 0.01
US Dollar	USD ROE:1.0
Round Up: Local Currency - 1	Note D
Italy	Other Charges - 0.1
Euro	EUR ROE:.908104
Round Up: Local Currency - 1	Note -
Jamaica	Other Charges - 0.01
US Dollar	USD ROE:1.0
Round Up: Local Currency - 1	Note -
Japan	Other Charges - 0.1
YEN	JPY ROE:106.608770
Round Up: Local Currency - 100	Note -
Jordan	Other Charges - 10
Jordanian Dinar	JOD ROE: .709000
Round Up: Local Currency - 1	Note -
Kazakhstan	Other Charges - 0.05
Tenge	KZT ROE:387.166000
Round Up: Local Currency - 1	Note D
Kenya	Other Charges - 0.1
US Dollar	USD ROE:1.0
Round Up: Local Currency - 1	Note D
Kiribati	Other Charges - 0.1
Australian	
Dollar	AUD ROE:1.468910
Round Up: Local Currency - 1	Note -
Korea,	Other Charges - 0.1
Democratic	
People's	
Republic of	
North Korean	
Won	KPW ROE:107.250000
Round Up: Local Currency - 1	Note -
Korea,	Other Charges - 1
Republic of	
Korean Won	KRW ROE:1201.730079
Round Up: Local Currency - 100	Note -
Kuwait	Other Charges - 100
Kuwait Dinar	KWD ROE:.304751
Round Up: Local Currency - 1	Note -
Kyrgyzstan	Other Charges - 0.05
Euro	EUR ROE:.908104
Round Up: Local Currency - 1	Note E
Laos, People's	Other Charges - 0.1
Democratic	
Republic of	
US Dollar	USD ROE:1.0
Round Up: Local Currency - 1	Note D
Latvia	Other Charges - 0.1
Euro	EUR ROE:.908104
Round Up: Local Currency - 1	Note -
Lebanon	Other Charges - 0.1
US Dollar	USD ROE:1.0
Round Up: Local Currency - 1	Note -
Lesotho	Other Charges - 0.1

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LOTI	LSL	ROE:15.071386	Note -
Round Up: Local Currency - 10			Other Charges - 0.1
Liberia			
US Dollar	USD	ROE:1.0	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Libyan Arab Jamahiriya			
Libyan Dinar	LYD	ROE:1.431813	Note -
Round Up: Local Currency - 0.1			Other Charges - 0.05
Lithuania			
Euro	EUR	ROE:.908104	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Luxembourg			
Luxembourg			
Euro	EUR	ROE:.908104	Note -
Round Up: Local Currency - 1			Other Charges - 0.01
Macao			
Pataca	MOP	ROE:8.076385	Note -
Round Up: Local Currency - 10			Other Charges - 1
Madagascar			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 100			Other Charges - 50
Malawi			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Malaysia			
Malaysian Ringgit	MYR	ROE:4.194384	Note -
Round Up: Local Currency - 1			Other Charges - 1
Maldives			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Mali			
CFA Franc	XOF	ROE:595.677380	Note -
Round Up: Local Currency - 100			Other Charges - 100
Malta			
Euro	EUR	ROE:.908104	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Marshall Islands			
US Dollar	USD	ROE:1.0	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Martinique			
Euro	EUR	ROE:.908104	Note -
Round Up: Local Currency - 1			Other Charges - 0.01
Mauritania			
Ouguiya	MRO	ROE:37.391920	Note -
Round Up: Local Currency - 20			Other Charges - 10
Mauritius			
Mauritius Rupee	MUR	ROE:37.445118	Note -
Round Up: Local Currency - 5			Other Charges - 1
Mayotte			
Euro	EUR	ROE:.908104	Note -
Round Up: Local Currency - 1			Other Charges - 0.01
Mexico			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Micronesia			
US Dollar	USD	ROE:1.00	Note -

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Round Up: Local Currency - 1	Other Charges - 0.1
Moldova, Republic of	
Euro EUR ROE:.908104	Note E
Round Up: Local Currency - 1	Other Charges - 0.1
Monaco	
Euro EUR ROE:.908104	Note -
Round Up: Local Currency - 1	Other Charges - 0.01
Mongolia	
US Dollar USD ROE:1.0	Note D
Round Up: Local Currency - 1	Other Charges - 0.1
Montenegro	
Euro EUR ROE:.908104	Note -
Round Up: Local Currency - 1	Other Charges - 0.1
Montserrat	
US Dollar USD ROE:1.0	Note D
Round Up: Local Currency - 1	Other Charges - 0.1
Morocco	
Moroccan Dirham MAD ROE:9.756254	Note -
Round Up: Local Currency - 5	Other Charges - 1
Mozambique	
Metical MZM ROE:62.046000	Note -
Round Up: Local Currency - 10000	Other Charges - 10000
Myanmar	
Kyat MMK ROE:1546.704423	Note D
Round Up: Local Currency - 1	Other Charges - 1
Namibia	
Namibian Dollar NAD ROE:15.071386	Note -
Round Up: Local Currency - 10	Other Charges - 1
Nauru	
Australian Dollar AUD ROE:1.468910	Note -
Round Up: Local Currency - 1	Other Charges - 0.1
Nepal	
Nepalese Rupee NPR ROE:115.150452	Note -
Round Up: Local Currency - 1	Other Charges - 0.1
Netherlands	
Netherlands	
Euro EUR ROE:.908104	Note -
Round Up: Local Currency - 1	Other Charges - 0.01
Netherlands Antilles	
Netherlands Antillean Guilder ANG ROE:1.790000	Note -
Round Up: Local Currency - 1	Other Charges - 1
New Caledonia	
CFP Franc XPF ROE:108.365631	Note -
Round Up: Local Currency - 100	Other Charges - 10
New Zealand	
New Zealand Dollar NZD ROE:1.568442	Note -
Round Up: Local Currency - 1	Other Charges - 0.1
Nicaragua	
US Dollar USD ROE:1.0	Note D
Round Up: Local Currency - 1	Other Charges - 0.1
Niger	
CFA Franc XOF ROE:595.677380	Note -

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Round Up: Local Currency - 100	Other Charges - 100
Nigeria	
US Dollar USD ROE:1.0	Note D
Round Up: Local Currency - 1	Other Charges - 0.1
Niue	
New Zealand Dollar NZD ROE:1.568442	Note -
Round Up: Local Currency - 1	Other Charges - 0.1
Norfolk Island	
Australian Dollar AUD ROE:1.468910	Note -
Round Up: Local Currency - 1	Other Charges - 0.1
Northern Mariana Islands	
US Dollar USD ROE:1.0	Note -
Round Up: Local Currency - 1	Other Charges - 0.1
Norway	
Norwegian Krone NOK ROE:9.026063	Note -
Round Up: Local Currency - 5	Other Charges - 1
Occupied Palestinian Territory	
US Dollar USD ROE:1.0	Note -
Round Up: Local Currency - 1	Other Charges - 0.1
Oman	
Rial Omani OMR ROE: .384500	Note -
Round Up: Local Currency - 1	Other Charges - 1
Pakistan	
Pakistan Rupee PKR ROE:156.955904	Note -
Round Up: Local Currency - 10	Other Charges - 1
Palau	
US Dollar USD ROE:1.0	Note -
Round Up: Local Currency - 1	Other Charges - 0.1
Panama	
US Dollar USD ROE:1.0	Note D
Round Up: Local Currency - 1	Other Charges - 0.1
Papua New Guinea	
KINA PGK ROE:3.487872	Note -
Round Up: Local Currency - 1	Other Charges - 0.1
Paraguay	
US Dollar USD ROE:1.0	Note D
Round Up: Local Currency - 1	Other Charges - 0.1
Peru	
US Dollar USD ROE:1.0	Note D
Round Up: Local Currency - 1	Other Charges - 0.1
Philippines	
US Dollar USD ROE:1.0	Note D
Round Up: Local Currency - 1	Other Charges - 0.1
Poland	
PLN PLN ROE:3.948006	Note -
Round Up: Local Currency - 1	Other Charges - 0.1
Portugal	
Portuguese	
Euro EUR ROE:.908104	Note -
Round Up: Local Currency - 1	Other Charges - 0.01
Puerto Rico	
US Dollar USD ROE:1.0	Note -
Round Up: Local Currency - 1	Other Charges - 0.1
Qatar	
Qatari Rial QAR ROE:3.640000	Note -
Round Up: Local Currency - 10	Other Charges - 10
Reunion	

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Euro	EUR	ROE:.908104	Note -
Round Up: Local Currency - 1			Other Charges - 0.01
Romania			
Euro	EUR	ROE:.908104	Note E
Round Up: Local Currency - 1			Other Charges - 0.01
Russian Federation			
Euro	EUR	ROE:.908104	Note E
Round Up: Local Currency - 1			Other Charges - 0.01
Rwanda			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Saba			
US Dollar	USD	ROE:1.0	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Saint Helena			
Saint Helena			
Pound	SHP	ROE: 0.818146	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Saint Kitts and Nevis			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Saint Lucia			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Saint Maarten			
Guilder Netherlands Antilles	ANG	ROE:1.790000	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Saint Pierre and Miquelon			
Euro	EUR	ROE:.908104	Note -
Round Up: Local Currency - 0.01			Other Charges - 0.01
Saint Vincent and The Grenadines			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Samoa			
Tala	WST	ROE:2.758274	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Sao Tome and Principe			
US Dollar	USD	ROE:1.0	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Saudi Arabia			
Saudi Riyal	SAR	ROE:3.750000	Note -
Round Up: Local Currency - 1			Other Charges - 1
Senegal			
CFA Franc	XOF	ROE:595.677380	Note -
Round Up: Local Currency - 100			Other Charges - 100
Serbia			
Euro	EUR	ROE:.908104	Note E
Round Up: Local Currency - 1			Other Charges - 0.1
Seychelles			
Seychelles			
Rupee	SCR	ROE:14.552957	Note -
Round Up: Local Currency - 1			Other Charges - 1

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Sierra Leone			
US Dollar	USD	ROE:1.0	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Singapore			
Singapore Dollar	SGD	ROE:1.385105	Note -
Round Up: Local Currency - 1			Other Charges - 1
Slovakia			
Euro	EUR	ROE:.908104	Note -
Round Up: Local Currency - 1			Other Charges - 1
Slovenia			
Euro	EUR	ROE:.908104	Note -
Round Up: Local Currency - 100			Other Charges - 1
Solomon Islands			
Solomon Islands Dollar	SBD	ROE:8.494263	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Somalia			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
South Africa			
Rand	ZAR	ROE:15.071386	Note -
Round Up: Local Currency - 10			Other Charges - 1
South Sudan			
South Sudanese Pound SSP		ROE:159.403000	Note G
Round Up: Local Currency - 1			Other Charges - 1
Spain			
Euro	EUR	ROE:.908104	Note -
Round Up: Local Currency - 1			Other Charges - 0.01
Sri Lanka			
SRI LANKA RUPEE	LKR	ROE:181.346000	Note -
Round Up: Local Currency - 100			Other Charges - 1
Sudan			
Sudanese Dinar	SDG	ROE:45.225000	Note G
Round Up: Local Currency - 1			Other Charges - 1
Suriname			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Sweden			
Swedish Krone	SEK	ROE:9.726038	Note -
Round Up: Local Currency - 5			Other Charges - 1
Switzerland			
SWISS Franc	CHF	ROE:.987367	Note -
Round Up: Local Currency - 1			Other Charges - 0.5
Syrian Arab Republic			
Syrian Pound	SYR	ROE:436.000000	Note G
Round Up: Local Currency - 1			Other Charges - 1
Tajikistan			
Euro	EUR	ROE:.908104	Note E
Round Up: Local Currency - 1			Other Charges - 0.1
Tanzania, United Republic of			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Thailand			
Baht	THB	ROE:30.821100	Note -
Round Up: Local Currency - 5			Other Charges - 5

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Timor - Leste			
US Dollar	USD	ROE:1.0	Note -
Round Up: Local Currency - 5			Other Charges - 0.1
Togo			
CFA Franc	XOF	ROE:595.677380	Note -
Round Up: Local Currency - 100			Other Charges - 100
Tonga			
Pa'anga	TOP	ROE:2.385951	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Trinidad and Tobago			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Tunisia			
Tunisian Dinar	TND	ROE:2.918174	Note -
Round Up: Local Currency - 0.5			Other Charges - 0.5
Turkey			
Turkish Lira	TRY	ROE:5.715780	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Turkmenistan			
New Manat	TMT	ROE:3.500000	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Turks and Caicos Islands			
US Dollar	USD	ROE:1.0	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Tuvalu			
Australian Dollar	AUD	ROE:1.468910	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Uganda			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Ukraine			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
United Arab Emirates (Comprised of Abu Dhabi, Ajman, Dubai, Fujairah, Ras-el-Khaimah, Sharjah, Umm Al Qaiwain)			
UAE Dirham	AED	ROE:3.672750	Note -
Round Up: Local Currency - 10			Other Charges - 10
United Kingdom			
Pound Sterling	GBP	ROE:0.818146	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
United States			
US Dollar	USD	ROE:1.0	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Uruguay			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Uzbekistan			
Euro	EUR	ROE:.908104	Note E
Round Up: Local Currency - 1			Other Charges - 0.1

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Vanuatu			
Vatu	VUV	ROE:114.140000	Note -
Round Up: Local	Currency - 100		Other Charges - 10
Venezuela			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local	Currency - 1		Other Charges - 0.1
Vietnam			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local	Currency - 1		Other Charges - 0.1
Wallis and Futuna Islands			
CFP Franc	XPF	ROE:108.365631	Note -
Round Up: Local	Currency - 100		Other Charges - 10
Yemen,			
Republic of			
Yemini Rial	YER	ROE:250.000000	Note G
Round Up: Local	Currency - 1		Other Charges - 0.1
Zambia			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local	Currency - 1		Other Charges - 0.1
Zimbabwe			
Zimbabwe Dollar	USD	ROE:1.0	Note -
Round Up: Local	Currency - 1		Other Charges - 0.1

Notes:

- D International Fares from this country are published in US Dollars. This rate of exchange is to be used solely to convert local currency domestic fares to US Dollars. This will allow combination of domestic fares and international fares from this country on the same ticket and provide a common industry base.
- E International Fares from this country are published in Euro. This rate of exchange is to be used solely to convert local currency domestic fares to Euro. This will allow combination of domestic fares and international fares from this country on the same ticket and provide a common industry base.
- G This rate of exchange is established by Government Order and does not result from the application of Resolution 024c.

Local Currency Rounding Table

For those countries where fares are expressed in USD and the USD is not the local currency, and when payment is tendered in the local currency, the amounts shall be rounded up to next unit as per the following table, unless otherwise shown:

Afghanistan			
Afghani	AFA		Note -
Round Up: Local	Currency - 1		Other Charges - 1
Albania			
Lek	ALL		Note -
Round Up: Local	Currency - 1		Other Charges - 1
Angola			
KWANZA	AOK		Note -
Round up: Local	Currency - 1000000		Other Charges - 0.1
Kwanza			
Reajustado	AOR		Note -
Round Up: Local	Currency - 100		Other Charges - 100

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Anguilla			
EC Dollar	XCD		Note 3
Round Up: Local Currency	- 1		Other Charges - 0.1
Antigua and Barbuda			
EC Dollar	XCD		Note -
Round Up: Local Currency	- 1		Other Charges - 0.1
Argentina			
Argentine Peso	ARS		Note 1,3
Round Up: Local Currency	- 1000		Other Charges -
1000			
Armenia			
Armenian Dram	AMD		Note -
Round Up: Local Currency	- 100		Other Charges - 10
Azerbaijan			
Azerbaijanian			
Manat	AZM		Note -
Round Up: Local Currency	- 100		Other Charges - 10
Bahamas			
Bahamian Dollar	BSD		Note -
Round Up: Local Currency	- 1		Other Charges - 0.1
Bangladesh			
Taka	BDT		Note -
Round Up: Local Currency	- 1		Other Charges - 1
Barbados			
Barbados Dollar	BBD		Note -
Round Up: Local Currency	- 1		Other Charges - 0.1
Belarus			
Belarussian			
Ruble	BYB		Note -
Round Up: Local Currency	- 100		Other Charges - 10
Belize			
Belize Dollar	BZD		Note 1
Round Up: Local Currency	- 1		Other Charges - 0.1
Bermuda			
Bermudian			
Dollar	BMD		Note 3
Round Up: Local Currency	- 1		Other Charges - 0.1
Bolivia			
Boliviano	BOB		Note 1
Round Up: Local Currency	- 1		Other Charges - 0.1
Bosnia and Herzegovina			
Dinar	BAD		Note -
Round Up: Local Currency	- 1		Other Charges - 1
Brazil			
Brazilian Real	BRL		Note 1,2
Round Up: Local Currency	- 1		Other Charges - 1
Burundi			
Burundi Franc	BIF		Note -
Round Up: Local Currency	- 10		Other Charges - 5
Bulgaria			
Lev	BGL		Note -
Round Up: Local Currency	- 1		Other Charges - 1
Cambodia			
Riel	KHR		Note -
Round Up: Local Currency	- 10		Other Charges - 10
Cape Verde			

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Cape Verde			
Escudo	CVE		Note -
Round Up: Local Currency	- 100		Other Charges - 100
Cayman Islands			
Cayman Island Dollar	KYD		Note 3
Round Up: Local Currency	- 0.1		Other Charges - 0.1
Chile			
Chilean Peso	CLP		Note 1
Round Up: Local Currency	- 1		Other Charges - 1
Colombia			
Colombian Peso	COP		Note 1
Round Up: Local Currency	- 100		Other Charges - 100
Costa Rica			
Costa Rican Colon	CRC		Note 1
Round Up: Local Currency	- 10		Other Charges - 10
Croatia			
Croatian Kuna	HRK		Note 3
Round Up: Local Currency	- 1		Other Charges - 1
Cuba			
Cuban Peso	CUP		Note -
Round Up: Local Currency	- 1		Other Charges - 0.1
Dominica			
EC Dollar	XCD		Note -
Round Up: Local Currency	- 1		Other Charges - 0.1
Dominican Republic			
Dominican Peso	DOP		Note -
Round Up: Local Currency	- 1		Other Charges - 0.1
Ecuador			
Sucre	ECS		Note 1,3
Round Up: Local Currency	- 1		Other Charges - 0.1
El Salvador			
El Salvador Colon	SVC		Note -
Round Up: Local Currency	- 1		Other Charges - 1
Eritrea			
Ethiopian Birr	ETB		Note -
Round Up: Local Currency	- 1		Other Charges - 1
Estonia			
Kroon	EEK		Note -
Round Up: Local Currency	- 1		Other Charges - 0.1
Ethiopia			
Ethiopian Birr	ETB		Note -
Round Up: Local Currency	- 1		Other Charges - 1
Gambia			
Dalasi	GMD		Note -
Round Up: Local Currency	- 1		Other Charges - 0.1
Georgia			
Lari	GEL		Note -
Round Up: Local Currency	- 100		Other Charges - 10
Ghana			
Cedi	GHC		Note -
Round Up: Local Currency	- 1		Other Charges - 0.1
Grenada			
EC Dollar	XCD		Note -

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Round Up: Local Currency - 1	Other Charges - 0.1
Guatemala	
Quetzal GTQ	Note 3
Round Up: Local Currency - 1	Other Charges - 0.1
Guinea	
Guinea Franc GNF	Note -
Round Up: Local Currency - 100	Other Charges - 100
Guyana	
Guyana Dollar GYD	Note -
Round Up: Local Currency - 1	Other Charges - 0.1
Haiti	
Gourde HTG	Note -
Round Up: Local Currency - 1	Other Charges - 0.5
Honduras	
Lempira HNL	Note 1
Round Up: Local Currency - 1	Other Charges - 0.2
Indonesia	
Rupiah IDR	Note -
Round Up: Local Currency - 100	Other Charges - 100
Israel	
Shekel ILS	Note 3
Round Up: Local Currency - 1	Other Charges - 1
Jamaica	
Jamaican Dollar JMD	Note -
Round Up: Local Currency - 1	Other Charges - 0.1
Kazakhstan	
Kazakhstan	
Tenge KZT	Note -
Round Up: Local Currency - 1	Other Charges - 0.1
Kenya	
Kenyan Shilling KES	Note -
Round Up: Local Currency - 5	Other Charges - 5
Kyrgyzstan	
Som KGS	Note -
Round Up: Local Currency - 1	Other Charges - .1
Laos, People's	
Democratic	
Republic of	
Kip LAK	Note -
Round Up: Local Currency - 10	Other Charges - 10
Latvia	
Latvian Lats LVL	Note -
Round Up: Local Currency - 1	Other Charges - 0.1
Lebanon	
Lebanese Pound LBP	Note -
Round Up: Local Currency - 100	Other Charges - 100
Liberia	
Liberian Dollar LRD	Note -
Round Up: Local Currency - 100	Other Charges - 100
Lithuania	
Lithuanian Litas LTL	Note -
Round Up: Local Currency - 1	Other Charges - 0.1
Macedonia, The	
Former Yugoslav	
Republic of	
Dener MKD	Note 3
Round Up: Local Currency - 1	Other Charges - 1
Madagascar	

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Malagasy Franc	MGF	Note -
Round Up: Local Currency	-1000	Other Charges - 50
Malawi		
Kwacha	MWK	Note -
Round Up: Local Currency	- 1	Other Charges - 0.1
Maldives		
Rufiyaa	MVR	Note 1
Round Up: Local Currency	- 1	Other Charges - 1
Mexico		
Mexican		
Peso	MXN	Note -
Round Up: Local Currency	- 1	Other Charges - 1
Moldova,		
Republic of		
Moldovan Leu	MDL	Note -
Round Up: Local Currency	- 1	Other Charges - 0.1
Mongolia		
Tugrik	MNT	Note -
Round Up: Local Currency	- -	Other Charges - -
Montserrat		
EC Dollar	XCD	Note 3
Round Up: Local Currency	- 1	Other Charges - 0.1
Nepal		
Nepalese Rupee	NPR	Note -
Round Up: Local Currency	- 1	Other Charges - 1
Nicaragua		
Cordoba Oro	NIO	Note 1
Round Up: Local Currency	- 1	Other Charges - 1
Nigeria		
Naira	NGN	Note -
Round Up: Local Currency	- 1	Other Charges - 0.1
Panama		
Balboa	PAB	Note -
Round Up: Local Currency	- 1	Other Charges - 0.1
Paraguay		
Guarani	PYG	Note 1
Round Up: Local Currency	- 1000	Other Charges - 1000
Peru		
Nuevo Sol	PES	Note -
Round Up: Local Currency	- 0.1	Other Charges - 0.1
Philippines		
Philippine Peso	PHP	Note -
Round Up: Local Currency	- 1	Other Charges - 1
Poland		
Zloty	PLN	Note -
Round Up: Local Currency	- 1	Other Charges - 0.1
Romania		
Leu	ROL	Note -
Round Up: Local Currency	- 1	Other Charges - 1
Russian		
Federation		
Belarussian		
Ruble	BYB	Note -
Round Up: Local Currency	- 100	Other Charges - 10
Rwanda		
Rwanda France	RWF	Note -
Round Up: Local Currency	- 10	Other Charges - 5
Saint Kitts		

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and Nevis		
EC Dollar	XCD	Note -
Round Up: Local Currency - 1		Other Charges - 0.1
Saint Lucia		
EC Dollar	XCD	Note -
Round Up: Local Currency - 1		Other Charges - 0.1
Saint Vincent and The Grenadines		
EC Dollar	XCD	Note -
Round Up: Local Currency - 1		Other Charges - 0.1
Sao Tome and Principe		
Dobra	STD	Note -
Round Up: Local Currency - 10		Other Charges - 10
Sierra Leone		
Leone	SLL	Note -
Round Up: Local Currency - 1		Other Charges - 0.1
Somalia		
Somali Shilling	SOS	Note -
Round Up: Local Currency - 1		Other Charges - 1
Surinam		
Surinam Guilder	SRG	Note -
Round Up: Local Currency - 1		Other Charges - 1
Tajikistan		
Tasik Ruble	TJR	Note -
Round Up: Local Currency - 100		Other Charges - 10
Tanzania, United Republic of		
Tanzanian Shilling	TZS	Note -
Round Up: Local Currency - 10		Other Charges - 10
Trinidad and Tobago		
Trinidad and Tobago Dollar	TTD	Note -
Round Up: Local Currency - 1		Other Charges - 0.1
Turkey		
Turkish Lira	TRL	Note -
Round Up: Local Currency - 1000		Other Charges - 100
Turkmenistan		
Turkmenistan Manat	TMM	Note -
Round Up: Local Currency - 1		Other Charges - 0.1
Uganda		
Uganda Shilling	UGX	Note -
Round Up: Local Currency - 1		Other Charges - 1
Ukraine		
Hryvnia	UAH	Note -
Round Up: Local Currency - 1		Other Charges - 0.1
Uruguay		
Uruguayan Peso	UYU	Note -1,3
Round Up: Local Currency - 100		Other Charges - 100
Uzbekistan		
Uzbekistan Sum	UZS	Note -
Round Up: Local Currency - 100		Other Charges - 10
Venezuela		

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Bolivar	VEB	Note -
Round Up: Local Currency - 10		Other Charges - 10
Viet Nam		
Dong	VND	Note -
Round Up: Local Currency - 1		Other Charges - 1
Yemen,		
Republic of		
Yemeni Rial	YER	Note -
Round Up: Local Currency - 1		Other Charges - 1
Yugoslavia		
New Dinar	YUM	Note 4
Round Up: Local Currency - 1		Other Charges - 1
Zaire		
New Zaire	ZRN	Note -
Round Up: Local Currency - 1		Other Charges - 0.05
Zambia		
Kwacha	ZMK	Note -
Round Up: Local Currency - 1		Other Charges - 5

Notes:

1. For documents issued in the local currency of this country, refunds shall only be made in this country and in the currency of this country.
2. No rounding is involved, all decimals beyond two shall be ignored.
3. Rounding of fares and other charges shall be to the nearest rounding unit.
4. Rounding shall be accomplished by dropping amounts of 50 paras and less and increasing amounts of more than 50 paras to the next higher New Dinar.

Rule 200 Children's and Infants' Fares

Issued: October 26, 2019

Effective: October 27, 2019

- (A) Infants - 6 months or under
- (1) If the infants is under 6 months, the child must sit on the adults' knee and will be charged 10% of the adult fare on flights to/from the USA/Canada.
 - (2) Aer Lingus does not have a restriction on a minimum age that the infant should be, however EI does recommend that the passenger clear his/her doctor that it is okay to travel up to the age of 2 weeks.
 - (3) One adult cannot be responsible for more than two infants. Where one adult is travelling with two infants at least one of the infants must be over 6 months old. the infant over 6 months must travel in a car seat provided by the adult, as only one infant is permitted to sit on adults lap.
 - (4) Infants born prematurely require medical clearance to fly up to the age of 6 months, in addition to the number of days that they were born prematurely.
 - (5) Should passengers make a booking for their unborn infant using the infant's surname and 'baby' (to be advised) as the 'first name' there will be no charge to subsequently change the name to the correct infant's name after the birth.
- (B) Infants - between 6 months and 2 years
- 1) Passengers may choose to pay either:
10% of the adult fare on flights to/from the USA/Canada, where the infant will sit on the adults' knee.
Or
Purchase a seat for the infant at the appropriate fare (child fare) where the infant can sit in an approved, forward facing car seat provided by the passenger. The car seat must be restrained on the aircraft seat by the normal aircraft lap strap. EI does not permit rearward facing car seats. the seat must be a purpose designed children's car seat with a 5-point harness.
 - 2) If the infant will be two years old for any part of the journey they must purchase a seat or alternatively make two separate bookings, one for the outbound journey and one for the return.
- (C) Unaccompanied minors: children under 12
- 1) Aer Lingus will not accept bookings for unaccompanied minors. Children under 12 years of age must be accompanied by an adult aged 16 years or over who will take responsibility for the child.
 - 2) On Transatlantic flights, EI offers a 10% child discount for passengers between the ages of 2 and 12.
 - 3) Child meals are available upon request on our flights to/from the USA/Canada. To request a child meal, please contact your local Aer Lingus

- reservations office and advise a flight attendant onboard that you have made a special meal request. child meals can be requested up to 24 hours prior to departure.
- 4) There is no limit to the number of children over 2 years that can travel with an accompanying adult.
 - 5) Please note that for Aer Lingus - JetBlue Airways connecting flights, unaccompanied minors under the age of fourteen will not be accepted by either carrier.
- (D) Young passengers - between 12 and 15 years inclusive
- 1) Young passengers will be accepted on Aer Lingus flights, on the basis that they are travelling as an adult.
 - 2) The parent or guardian will be required to sign a form of indemnity at the airport on the day of departure relinquishing Aer Lingus from any responsibility to provide special assistance to these passengers. Aer Lingus will deny boarding to any unaccompanied young person between the age of 12 and 15 inclusive should the parent/guardian fail to complete this form.
 - 3) Unaccompanied minors under the age of fourteen will not be accepted by either carrier for Aer Lingus - JetBlue Airways connecting flights.

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