

We now offer four checked baggage options to choose from when booking your flight, allowing for greater choice and flexibility to suit your travel needs.



Our new baggage allowance is based on weight and priced accordingly when planning your trip. By pre-booking your bags online you can save up to 50% off standard airport rates.

Please take a look at our new baggage allowances on the following pages and visit **www.aerlingus.com** for further information about pricing and details on how to book.



# Small 15kg

For those occasions when you wish to bring just the essentials, this option allows you to carry one bag weighing up to **15kg**.

#### How can I book?

Available to pre-book online or by calling our Reservations Department. You can edit your baggage allowance by visiting 'Manage Booking' on our website.



# M 20kg

# Medium 20kg

A standard checked bag allowing you to carry up to a maximum of **20kg**.

#### How can I book?

Available to pre-book online or by calling our Reservations Department. This option can also be booked at the airport but at the standard fee only.





## Large 25kg

When you require a bit more weight, this option allows you to carry up to a maximum weight of **25kg**.

#### How can I book?

Available to pre-book online or by calling our Reservations Department. You can edit your baggage allowance by visiting 'Manage Booking' on our website.





#### Extra Large 40kg in 2 bags

This option allows you to bring two pieces of baggage with a combined weight of 40kg. Please remember one piece of baggage cannot weigh more than 32kg. How can I book?

Available to pre-book online or by calling our Reservations Department. You can edit your baggage allowance by visiting 'Manage Booking' on our website.



You will have the flexibility to add up to a maximum of three bags which will total your chosen weight allowance. Please visit www.aerlingus.com for further information.

# Your questions answered...



### When does the new baggage policy come into effect?

The new baggage policy comes into effect from December 2013.

#### How can I pre-book my baggage?

These revised baggage policies are only available online or by calling the Aer Lingus Reservations Department. By pre-booking online you can avail of savings of up to 50% on standard airport rates.

#### How many pieces of luggage can I pre-book?

You have the ability to add up to a maximum of three bags that total your chosen weight allowance. Please note by adding additional pieces this will not increase your overall weight.

#### Can I amend my baggage allowance once booked?

You will be able to amend or add extra bags through 'Manage Booking' on our website **www.aerlingus.com** or through our Reservations Department.

### Can I add multiple baggage allowances to my booking?

No, you cannot mix or add multiple baggage allowances to a booking. For example, a passenger cannot purchase a 15kg and a 20kg baggage allowance.

### Are these baggage changes implemented across all flights?

These changes are applicable to our European network only.

#### What about the transatlantic baggage allowance?

Our transatlantic baggage model and allowances will remain as is.

## Can I purchase checked in luggage at the airport prior to my departure?

If you have not pre-booked online, you will only be able to purchase the 20kg baggage allowance at the airport at the standard fee.

### Can I add to or update my pre-booked baggage allowance at the airport?

If you have pre-booked baggage allowance, you will still be able to add additional pieces within the pre-booked weight band at the airport for an applicable fee. Remember, this will not increase your overall allowance.

It is important to remember that you cannot upgrade your baggage allowance at the airport.

# I booked through a travel agent, how can I update my baggage allowance?

If you booked your bags through a travel agent, you will need to contact the travel agent directly.

## Aer Lingus 📣

# Your questions answered...

### What happens if my bags are heavier than what I have pre-booked?

Excess weight is charged per kilo per flight in excess of the allowance is charged at the airport.

## How close to departure can I book checked in luggage?

You can pay online up to two hours before departure at a discount or pay the standard fee at the airport.

### What is the baggage weight allowance for *Plus* and *Flex Fare* customers?

Checked baggage allowance for *Plus* and *Flex Fare* customers is one 20kg bag.

#### Is cabin baggage allowance changing?

No, our cabin baggage allowance remains as is. If you wish to find out more please visit **www.aerlingus.com**.

## If I booked a bag before December, what happens?

The checked bag that you booked before 12th December, for a future travel date, will remain the same. If you wish to make any amendments to this you can still do so through 'Manage Booking' on our website or by calling our Reservations Department. Please note, any changes will be charged at the appropriate baggage fees. If your baggage allowance does not suit your travel needs, why not upgrade to one of our higher weight products of 25kg or 40kg.

# How to pre-book your bags

Visit **www.aerlingus.com** for further information.

Bag Weight	Pre-book Online	Reservations Department	At the Airport
15kg	Ø	Ø	8
20kg	Ø	Ø	0
25kg	0	Ø	8
40kg	Ø	Ø	8